

## WELCOME TO THE BROADMOOR

Our Broadmoor family would like to extend a warm welcome to you and your family as you have chosen a magnificent destination to share with your loved ones. In 1918, Spencer and Julie Penrose saw their dream become a reality as their sanctuary for respite and relaxation was completed at the base of Cheyenne Mountain. Today, we are fortunate enough to have expanded our offerings to include a wide variety of outdoor activities and wilderness adventures for our guests.

As we celebrate over a 100 years with a staff that hails from all corners of the world, it is our privilege to continue the tradition of making your stay as memorable as possible. Within this directory, you will find the services and amenities which are readily available during your visit.

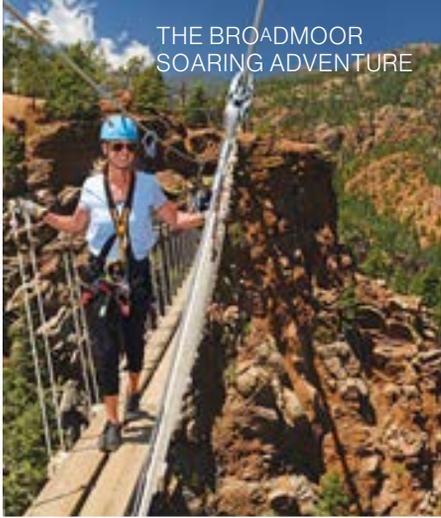
Please enjoy your stay.

Stephen Bartolin, Jr.  
*Chairman*

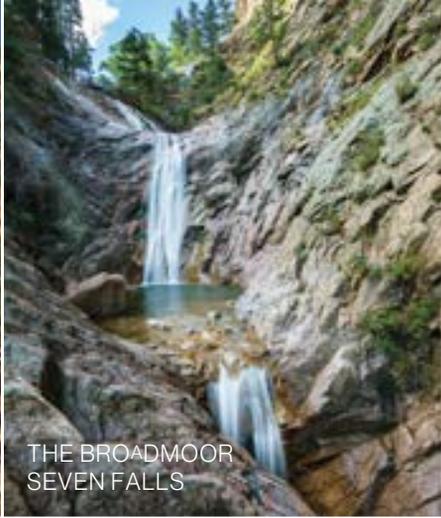
Jack Damioli  
*President and CEO*

Ann M. Alba  
*Vice President and  
Resident Manager*





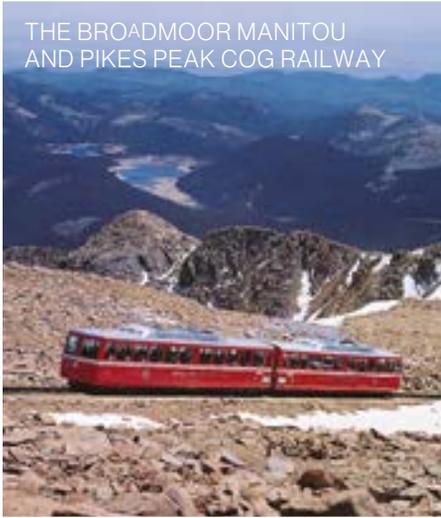
THE BROADMOOR  
SOARING ADVENTURE



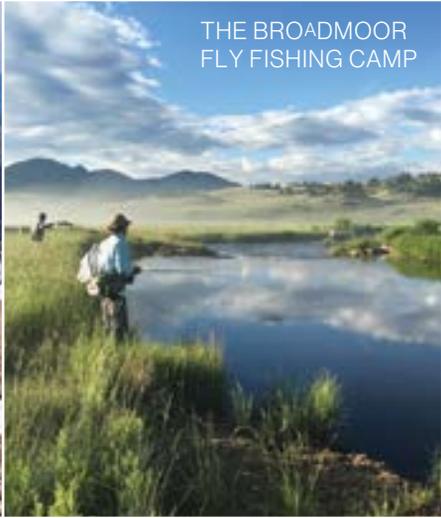
THE BROADMOOR  
SEVEN FALLS



THE BROADMOOR CLOUD CAMP



THE BROADMOOR MANITOU  
AND PIKES PEAK COG RAILWAY



THE BROADMOOR  
FLY FISHING CAMP



THE BROADMOOR RANCH AT EMERALD VALLEY

THE BROADMOOR WILDERNESS EXPERIENCE

## THE BROADMOOR WILDERNESS EXPERIENCES AND ADVENTURES

### THE BROADMOOR CLOUD CAMP

Located 3,000 feet above the resort with 360-degree views is Cloud Camp.

Its accolades include Top 10 Resort Hotels in the American West from *Travel+Leisure Best Room with a View*, for its unique “Fire Tower Suite” from *Sunset Magazine Travel Awards*, and Top 10 Clifftop Retreats Around the World from *Architectural Digest*. The all-inclusive mountaintop escape is home to a Main Lodge with a grand hall, wraparound deck, and seven guestrooms.

Twelve cabins set among the pines line a path that leads to two scenic hot tubs overlooking Pikes Peak. An array of activities is available, such as hiking, mule rides, pickleball, and yoga, while Broadmoor Chefs delight guests with fresh, locally-inspired meals. The secluded setting makes it ideal for individuals, couples, corporate gatherings, and small groups, such as wedding parties and family reunions. The Overlook offers a 1,500-square-foot private facility for meetings or events for up to 70 people. Open seasonally.

Room Reservations - Dial 4975

### THE BROADMOOR RANCH AT EMERALD VALLEY

Named the Most Luxurious Ranch in 2019 by AAA Colorado, The Ranch at Emerald Valley is surrounded by more than 100,000 acres of the Pike National Forest. Located just nine miles from The Broadmoor, it offers ten beautifully appointed cabins with fireplaces and modern amenities. At this all-inclusive property, guests enjoy delicious meals prepared by Broadmoor chefs, plus authentic ranch activities like fly fishing, archery, horseback riding, hiking, lawn games, canoeing, and evening campfires with s'mores. It can accommodate up to 32 guests, offering rustic luxury to individuals, families or small groups.

Open seasonally.

Room Reservations - Dial 4975

### THE BROADMOOR FLY FISHING CAMP

An Orvis-endorsed Fly Fishing Lodge since 2017 and awarded Best Angler's Weekend by *Sunset Magazine*, Fly Fishing Camp is situated along a private, five-mile stretch of Colorado's Tarryall River. Located 75 minutes from The Broadmoor, guests can join a guided fishing excursion or enjoy an overnight experience in one of seven authentic cabins. The historic, refurbished cabins accommodate a total of 24 guests. The Main Lodge offers the perfect gathering place for relaxing, sharing stories, and dining with meals prepared by Broadmoor-trained staff using locally sourced ingredients. Professional guides provide equipment and fly fishing programs designed for all skill levels. A uniquely Colorado experience for individuals, families, and small corporate groups looking to develop fly fishing skills or enjoy its other activities, such as hiking or bird watching. Open seasonally.

Room Reservations - Dial 4975

### THE BROADMOOR SEVEN FALLS

Located less than one mile from The Broadmoor campus lies a scenic, hidden treasure. The Broadmoor Seven Falls is a magnificent series of waterfalls located in a 1,250-foot-wall box canyon. Situated between the towering Pillars of Hercules rising 900 feet into the Colorado sky, it is the only Colorado waterfall included on National Geographic's list of international waterfalls.

Here you can see all of the beauty conjured by the word “Colorado.”

Mountains, golden prairies, winding streams, verdant valleys, towering rock formations and more unfold as you challenge the 224 steps. All of this leads to the hiking trails and the banks of the stream that feed the Falls and its 181-foot drop of falling water. With exciting activities, as well as serene walking paths, excellent dining and more; The Broadmoor Seven Falls experience can be as active or leisurely as you like. Open Seasonally.

Dial 6700

## THE BROADMOOR WILDERNESS EXPERIENCES AND ADVENTURES cont.

### THE BROADMOOR SOARING ADVENTURE

High above “The Grandest Mile of Scenery in Colorado,” a thrilling adventure is waiting to take your breath away. The Broadmoor Soaring Adventure offers a bold, exciting new perspective on the natural beauty of The Broadmoor Seven Falls. Carefully designed for low impact to the area’s fragile natural environment, The Broadmoor Soaring Adventure is a unique way to experience the history and natural beauty of Seven Falls.

The Broadmoor Soaring Adventure consists of 10 zip lines that range in distance from 250 feet to 1,800 feet, moderate hiking, two 200-foot suspension bridges and a controlled 180-foot rappel. Tours include up to eight participants with two guides. Two exciting soaring courses are available: The Woods Course, which cruises over pines, creeks, valleys, and a natural granite arch, and The Fins Course, named for the nearby rock formations which resemble two dorsal fins. The Fins Course soars above steep drops, unique rock formations, jagged cliffs, and across the Seven Falls canyon area.

Each course includes five zip lines that get progressively longer. The Fins Course also features two 200-foot custom-built suspension bridges, and ends with a 180-foot controlled rappel to the canyon floor of Seven Falls. For the ultimate soaring experience, take the four-hour adventure that includes both courses.

Dial 6167

### THE BROADMOOR MANITOU AND PIKES PEAK COG RAILWAY

Imagine climbing America’s most famous mountain from a safe, comfortable seat on the world’s highest cog train. The Broadmoor Manitou and Pikes Peak Cog Railway transports you to the 14,115-foot summit of Pikes Peak. A scenic journey awaits, passing beautiful mountain streams and steep boulder canyons, up to timberline and beyond. Enjoy sweeping 360-degree views of the Pikes Peak region, from the far eastern plains to the Continental Divide along the snow-capped Rocky Mountains to the west. On a clear day, you may even see the historic mining camp of Cripple Creek and the skyscrapers of downtown Denver. Most of all, savor the incredible view that inspired Katharine Lee Bates to write the lyrics for “America the Beautiful” after a trip to the summit in 1893.

### BROADMOOR OUTFITTERS

The ultimate Colorado adventure awaits you at Broadmoor Outfitters. All of our outdoor experiences include personalized instruction with a seasoned professional, as well as all of the equipment you need to enjoy our beautiful surroundings. Reserve zip lining, scenic hiking, mountain biking, rock climbing, geocaching, paintball, snowshoeing (weather permitting), falconry, and other outdoor adventures in the Colorado Springs area. Our “Wild West Experience” offers guests the opportunity to enjoy archery, tomahawk throwing, and air rifles firsthand! Pikes Peak downhill bike tours are also available. Reservations are required. Located at the Broadmoor Outfitters Pavilion across the street from the Golden Bee.

Dial 6168

For more information and reservations dial Concierge at 5252.

## THE BROADMOOR WILDERNESS EXPERIENCES AND ADVENTURES cont.

### THE BROADMOOR FALCONRY ACADEMY

At The Broadmoor, we offer a rare opportunity to experience the 4,000-year old sport of falconry. Feel the thrill of working with majestic birds of prey against the backdrop of one of the most scenic areas in the country. Lessons are approximately one hour and a half hours and include education, flight demonstration, and photo opportunities. Intermediate lessons are offered after completion of the beginner lesson.

**Broadmoor Outfitters - Dial 6168**

### THE BROADMOOR FLY FISHING SCHOOL

Tucked back on the 6<sup>th</sup> hole of our championship golf course is where you can begin your fly fishing adventure. The Fish House, an Adirondack-style lodge overlooking a pond, features a dock for casting and a large stone fireplace inside for relaxing. It is the perfect retreat for fly fishing instruction geared to all skill levels. This ideal setting is also available for private events.

**Base Camp - Dial 6129**

*The below experiences are available by special appointment for Broadmoor guests.*

### EAGLES NEST RANCH

Located outside of Greeley, Colorado, the 45,000-acre Eagles Nest Ranch is a premier location for hunting upland birds, migratory birds, and waterfowl and has been deemed one of the best shooting experiences in the western U.S. With spectacular lodge accommodations, the ranch is the ultimate teambuilding retreat for small groups of 4 minimum and up to 12 maximum.

Bird Hunting trips are scheduled October 1 to March 15.

Fees include a single occupancy room with private bath at the Hemingway Lodge, daily meals with wine at dinner, nightly receptions, hunting license, guided hunting expeditions, dogs, target practice, and shells.

### RIVERBEND LODGE AT OVERLAND TRAIL RANCH

Overlooking the North Platte River, five miles from Saratoga, Wyoming, the Overland Trail Ranch features inspiring views of not only the river valley, but also nearby snow-capped peaks of the Sierra Madre and Snowy Mountain ranges. With more than 325,000 acres on the ranch that includes fly fishing and bird hunting, Overland Trail Ranch is the ultimate destination for all types of recreational enthusiasts and epitomizes the true Western experience.

Nestled in the midst of the ranch, overlooking the North Platte River, is Riverbend Lodge, with accommodations for special groups from 4 to 25. The

Ranch has 12 guest rooms, each with private baths. The Main Lodge features a spectacular living and dining room, library and bar, family room, spa and sauna, with stone fireplaces throughout. Two well-appointed guest houses are also featured on the property to accommodate guests.

Fishing trips are scheduled April through October and Upland Bird Hunting trips are scheduled August 15 to November 30. The nightly rate at Riverbend Ranch includes a single occupancy room with private bath at the Riverbend Lodge and guest house accommodations, daily meals with wine at dinner, nightly receptions, and hunting or fishing licenses. Hunting or fishing expeditions include guides, dogs, target practice, and shells.

To reserve wedding, group, and/or corporate events, please contact our  
Broadmoor Wilderness Experience Sales Office - Dial 5897  
For more information and reservations - Dial 4975



GENERAL INFORMATION  
AND SERVICES

## GENERAL INFORMATION

The Broadmoor • 1 Lake Avenue • Colorado Springs, CO 80906 • 719.634.7711  
broadmoor.com • Text: 719.249.8399

### SMOKE-FREE ROOMS

As a reminder, all sleeping rooms, including balconies and patios are smoke-free.  
A \$250 deep cleaning fee will be assessed for smoking in a room.

### CHECK-IN TIME – After 4:00 pm

### CHECK-OUT TIME – Before 12:00 noon

Video Express Checkout is available on the television  
5:00 am until 12:00 pm on the day of your departure.

### CREDIT POLICY

The following credit cards are accepted at The Broadmoor:  
American Express, Discover, MasterCard, VISA, Diner's Club, China Union Pay,  
Carte Blanche, Japanese Carte Blanche.

### DAILY RESORT CHARGE

In an effort to add value and simplify incidental fees encompassing a number of services, offerings, and activity access, a Daily Resort Charge of \$39.00 per room, plus tax will be added to your account daily. The Daily Resort Charge includes:

- Wired and wireless high-speed internet access up to 20MB
- Local calls and toll-free calls up to one hour
- Online access to over 7,000 newspapers and magazines
- Complimentary Notary Services available by appointment. Dial "0" to arrange.
- Unlimited access to the Fitness Center
- Two daily group fitness classes: Early Bird Aquatics and Yoga
- All incoming faxes
- Resort and activity shuttle service to Cheyenne Mountain Zoo, Starsmore Visitor and Nature Center, The Broadmoor World Arena, and The Broadmoor Seven Falls
- Complimentary bottled waters delivered in-room daily
- Admission to movies and select matinees in The Little Theater
- Art and History Tour: Tuesday, Thursday, and Saturday at 10:30 am
- Golf Clinic: Tuesday, Thursday, and Saturday at 3:00 pm (Seasonal)
- Tennis Round Robins: Wednesdays and Saturdays at 4:00 pm (Summer); Fridays at 5:00 pm in the Tennis Bubble (Spring/Fall/Winter)
- One-hour use of paddle boats (Seasonal)

**A 20% service charge will be added in each of our dining outlets, excluding Restaurant 1858 and over-the-counter service at Natural Epicurean and Café Julie's. Any additional gratuities will be at your own discretion.**

**For the safety and security of our guests, no outside food and beverage deliveries from local restaurants or meal courier services are permitted. Please enjoy the variety of Broadmoor eateries on site, including In-Room Dining.**

### IN-ROOM SAFE & SAFETY DEPOSIT BOXES

For the protection of your valuables, a safe is located in the closet of all guest rooms.  
Safety deposit boxes are also available at both the Main and West Front Desks.

### ALTITUDE CAUTION

For your safety and comfort, you are reminded that The Broadmoor has an elevation of 6,230 feet above sea level. Exercise may cause shortness of breath and exposure to the sun is intense. Sun protection is advised even in the winter; this is especially important for young children and infants. Increased intake of water is highly recommended.

### DIAL 5100 FOR EMERGENCIES

NOTE: For any emergencies, press 5100 on any in-room or house phone. If you press 911 from this telephone in an emergency, our Security Department will dispatch police, fire, or ambulances accordingly. Although your location will be identified based on the size of the resort, we recommend that you remain on the line with Emergency Services until they respond.

## SERVICES

### AT YOUR SERVICE

At Your Service provides you with a convenient communication platform to serve all needs. Simply text 719.249.8399 with any questions or requests for a prompt response.

### BUSINESS CENTER

Premium printing, copying and binding, computer access, signs and graphics, shipping, and a full range of business solutions are available at the **FedEx Business Center** in Broadmoor Main. Self-service computer stations are available at Broadmoor Main, Broadmoor West, and Broadmoor Hall.

Dial 5469

### CAR RENTAL

Through our partnership with Enterprise Holdings, we are able to extend rental car assistance for your convenience. Please contact our Broadmoor Concierge for additional information.

Dial 5252

### CHILDCARE SERVICES

Our partners at Broadmoor Nannies offer in-room babysitting services, as well as a Bee Bunch childcare program of supervised activities for children ages 3 through 12 (must be fully potty trained). Bee Bunch is available on a daily basis from Memorial Day through Labor Day and during winter holiday programs. Babysitting is available year-round. For reservations and additional information, contact Broadmoor Nannies.

Dial 5724

### BROADMOOR OUTFITTERS

Full guide services offering scenic guided hiking, mountain biking, climbing, geocaching, falconry, Soaring Adventure (zip lining), paintball, snowshoeing (weather permitting), and other outdoor adventures in the Colorado Springs area. Pikes Peak downhill bike tours are also available.

**Reservations are required. Located at the Broadmoor Outfitters Pavillion, across the street from the Golden Bee - Dial 6168**

### THE BROADMOOR BASE CAMP

Base Camp, The Broadmoor Wilderness Experience shop, features everything you need to complement your excursion to The Ranch at Emerald Valley, Cloud Camp, Fly Fishing Camp, and/or the great outdoors. Base Camp features notable brands such as *Orvis*, *Kuhl* and *Patagonia*.

**Located in Broadmoor South - Dial 6129**

### THE BROADMOOR FLY FISHING SCHOOL

Located on a scenic lake at The Broadmoor, The Broadmoor Fly Fishing School offers an unmatched fly fishing adventure. Whether you're new to the sport or have been fly fishing for years, our small, personalized classes are led by world-class professional guides and instructors who will help fine-tune your technique.

**Base Camp - Dial 6129**

### CONCIERGE

The Concierge staff is available to offer personal assistance with sightseeing, dining, recreation, and any other special requests.

**Located on the Broadmoor Main Mezzanine and Broadmoor West Lobby - Dial 5252**

## SERVICES cont.

### CADILLAC DRIVING EXPERIENCE AT THE BROADMOOR

Enjoy the impressive power and unparalleled luxury of a Cadillac, while experiencing the beauty of the Pikes Peak region. The Broadmoor's fleet includes a variety of Cadillac SUVs, crossovers and sedans, each available for complimentary use through our exclusive Cadillac Driving Experience. A selection of innovative Cadillac vehicles are available to hotel guests for up to three hours daily.

Concierge - Dial 5252

### HOUSEKEEPING

The Housekeeping Department is available day and night to assist with your needs. While daily room make-up is generally between 8:00 am to 4:00 pm, we are happy to honor specific service times, which may be arranged in advance.

The Housekeeping Department has many sundries, alternative pillows, and commonly requested items to make your stay more enjoyable.

We are proud to announce that The Broadmoor is Ecolab Science Certified™, a sign that we have met the rigorous requirements of the Ecolab Science Certified program and have completed an Ecolab Audit.

*To learn more, scan the QR code or visit [sciencecertified.com](http://sciencecertified.com)*



Advancing Cleaner,  
Safer Practices™

In order to conserve our precious natural resources, we invite you to participate in our conservation efforts. Unless otherwise requested, bed linens are refreshed every third day. Should you wish to have your bed linens changed more often, simply place the Linen Reuse Placard on your bed and your directive will be honored.

Dial 5320

### BROADMOOR SHUTTLE

Complimentary shuttle service is available throughout the entire property including Broadmoor Main, Broadmoor South, Broadmoor West, Restaurants, Event Center, Golf Club, and Cottages from 6:00 am – midnight. Bellmen are available to assist with transportation after-hours. Please contact the Operator for service.

**Shuttle service from the Cottages may be accessed by the courtesy phone in the Cottage Pavilion or by dialing the Operator from your room.**

#### Seven Falls Transportation

For your convenience, we provide complimentary shuttle service to and from Seven Falls. Shuttle service for hotel guests is available from the Broadmoor West entrance, departing every 20 minutes, based on the Seven Falls hours of operation. Admission tickets for Seven Falls may be purchased in advance from The Broadmoor Shop located at Broadmoor West, Base Camp located at Broadmoor South, as well as directly from the Seven Falls Ticket Booth for same day visits. Seasonal.

### TRANSPORTATION BY GRAY LINE

Shuttle, chauffeur, and charter transportation to and from the Colorado Springs Airport and Denver International Airport are available through Broadmoor Transportation by Gray Line.

Dial 4769

## DRESSING TO FIT THE OCCASION

*In keeping with our tradition of Western Elegance since the opening of our doors in 1918, we appreciate you honoring the following dress requirements throughout the resort. Whether enjoying the property as our guest for the day or for an extended visit, all guests are requested to be in designated attire not only in our outlets, but throughout The Broadmoor grounds. Please no sleeveless shirts for gentlemen; hats for gentlemen are allowed during breakfast and lunch service only, and must be properly worn. Gentlemen's hats are not allowed during dinner service.*

### RECREATION WEAR

Bermuda length shorts, pool wear with cover-up, proper athletic wear and athletic shoes; soft spike golf and/or tennis shoes are permitted.

### CASUAL DRESS

Bermuda length shorts, well-kept denim is permitted; collared shirts are suggested. Please no athletic wear or pool attire.

### RESORT CASUAL

Well-kept denim, slacks, collared shirts required. Seasonal sport coat or blazer suggested. Please no athletic wear, sportswear, shorts or pool attire.

**A 20% service charge will be added in each of our dining outlets, excluding Restaurant 1858 and over-the-counter service at Natural Epicurean and Café Julie's. Any additional gratuities will be at your own discretion.**

**For the safety and security of our guests, no outside food and beverage deliveries from local restaurants or meal courier services are permitted. Please enjoy the variety of Broadmoor eateries on site, along with In-Room Dining.**

### DINING

\*Café Julie's - Bistro-Style Casual Dining. Breakfast, Lunch, Desserts.  
Recreation Wear or Casual Dress.

\*Natural Epicurean - Seasonal Bistro-Style Casual Dining.  
Breakfast, Lunch, Select Dinners.  
Recreation Wear or Casual Dress.

Lake Terrace Dining Room - Breakfast, Seasonal Dinner.  
Casual Dress or Resort Casual.

Ristorante Del Lago - Breakfast, Dinner. Casual Dress or Resort Casual.

Lake Terrace Pool Café (Seasonal) - Recreation Wear or Casual Dress.

The Grille (Seasonal) - Lunch, Dinner. Recreation Wear, Casual Dress,  
or Resort Casual.

La Taverne - Lunch, Dinner. Casual Dress or Resort Casual.

Golden Bee - Lunch, Dinner. Casual Dress or Resort Casual.

PLAY at The Broadmoor - Seasonal Lunch, Dinner. Casual Dress or Resort Casual.

Summit - Seasonal Dinner. Resort Casual.

The Hotel Bar - Casual Dining. Casual Dress or Resort Casual.

Bar Del Lago - Casual Dress or Resort Casual.

\*Please see the Dining and Entertainment tab for full restaurant descriptions.  
Reservations are required.

## ALTITUDE AND CLIMATE ADJUSTMENT TIPS

With an elevation of 6,230 feet above sea level, many visitors to Colorado Springs find themselves experiencing altitude sickness or are not properly prepared for the high mountain weather fluctuations.

Following are some helpful tips:

### DRINK WATER

While you are here, drinking plenty of water is the number one way to help your body adjust easily to our higher altitude. The low humidity in Colorado keeps the air dry; therefore, double your water consumption, if coming from a more humid climate and/or lower elevation.

### MONITOR YOUR ALCOHOL INTAKE

In Colorado Springs' rarefied air, golf balls go ten percent farther and so do the effects of alcohol. Have fun, but be aware of "elevated spirits!"

### EAT FOOD HIGH IN POTASSIUM

Foods such as broccoli, bananas, avocado, cantaloupe, celery, greens, bran, chocolate, granola, dates, dried fruit, potatoes, and tomatoes will help you replenish electrolytes by balancing salt intake.

### WATCH YOUR PHYSICAL ACTIVITY

The effects of exercise are more intense at 6,230 feet above sea level. With our rarefied air, more oxygen intake may be required based on your level of exertion.

If you decide to go for a run or a hike, make sure to take your time and stop to enjoy the breathtaking views.

### PACK FOR THE SUN

With less water vapor in the air at this altitude, the sky truly is a more vibrant blue in Colorado. There is 25% less protection from the sun, so sunscreen is imperative. Colorado Springs receives over 300 days of sunshine each year (more than San Diego or Miami). Wear sunglasses, sunscreen, and lip balm, even in winter.

### DRESS IN LAYERS

Because Colorado Springs is closer to the sun, it can feel much warmer than the actual temperature during the day. After sunset, temperatures can also drop dramatically. It is best to layer your clothing, particularly in the spring and fall.

## SERVICES

ON-CALL PHYSICIAN, ANTHONY STANULONIS, M.D.



### WHEN YOU OR SOMEONE YOU KNOW IS IN NEED OF MEDICAL ATTENTION

EMERGENCY ROOM-SERVICE HOUSECALLS provides a 24-hour emergency medical service that will fulfill all of your medical needs.

### WHEN AND HOW WE PROVIDE SERVICES

Our physician makes house calls at any hour of the day or night to provide you with medical care and medications. Our house call services are payable by all major credit cards at the time of treatment. We provide assistance with insurance reimbursement.

### FEES

Phone consultations, prescriptions called in, filled, and delivered 24-hours a day to your room by Hotel Security \$175-275 (*an extra charge of \$100 may be incurred if a controlled substance is required*). In room house calls \$475.

### OUR HISTORY AND EXPERIENCE

EMERGENCY ROOM-SERVICE HOUSECALLS is owned and operated by Anthony Stanulonis, MD, FACEP. Dr. Stanulonis has practiced full-time Emergency Medicine since 1983.

All physicians and medical staff of EMERGENCY ROOM-SERVICE HOUSE CALLS have extensive training and experience in Emergency Medicine. We are compassionate about bringing medicine full circle and reestablishing the old fashioned "housecall." Our desire is to bring the highest quality, quantity and spirit of service on each and every housecall, providing personal, compassionate and individual service in the privacy, comfort and convenience of your hotel room at The Broadmoor. You deserve nothing less.

Dial 5100

## SERVICES cont.

### TELEPHONE

#### AT YOUR SERVICE

At Your Service provides you with a convenient communication platform to serve all needs. Simply text 719.249.8399 with any questions or requests for a prompt response.

#### OUTSIDE CALLS

Local Calls: 9 + Seven-Digit Number    Long Distance: 9 + 1 + Area Code + Number  
International: 9 + 011 + Country Code + City Code + Number  
Operator-Assisted, Credit Card: 9 + 0 + Area Code + Number

#### ROOM-TO-ROOM CALLS

Rooms 101 – 708: Dial 7 + Room Number    Rooms 1400 and up: Dial Room Number  
Dial 0 for operator assistance.

#### LOCAL AND TOLL-FREE CALLS

Local and toll-free calls are free up to 60 minutes of connection time, after which a \$.10 per minute charge is incurred.

#### LONG DISTANCE CHARGES

All long distance calls within the USA – \$1.00 per minute  
South America – \$2.00 per minute    Europe – \$2.50 per minute  
Remainder of countries – \$4.00 per minute

CenturyLink is our long distance carrier of choice.

For additional inquiries please contact:  
Common Carrier Bureau of the FCC  
Enforcement Division  
445 12th Street SW  
Washington, DC 20554

#### GUEST VOICEMAIL

The Broadmoor is pleased to provide you with an automated message system. Please dial 5500 to retrieve voicemail, text messages, and for additional Voicemail options. If there is a text message, the system will connect you with the operator for retrieval. The following are dial pad options which can be used while connected to the Voicemail system:

- |                  |                        |                 |
|------------------|------------------------|-----------------|
| 1 Save Message   | 3 Repeat               | ## Next Message |
| 2 Delete Message | 4 Envelope Information |                 |

If you need to check for messages while not in your room, you can do so by calling a resort operator at 719.634.7711.

#### ONLINE NEWSPAPERS AND MAGAZINES

Enjoy over 7,000 current newspapers and magazines on your tablet or smartphone during your stay. *Included in your Daily Resort Charge.*

To enjoy these offerings:

1. Connect to the Broadmoor Wi-Fi network.\*
2. Download the PressReader app from your app store.
3. Launch PressReader, pick your title and enjoy reading!

*\*If you are using a laptop, please visit [www.Pressreader.com](http://www.Pressreader.com) and enjoy the same experience.*

THROUGH OUR SHARED OWNERSHIP,  
THE BROADMOOR IS PROUD TO BE A PART OF THIS  
GREAT FAMILY OF HOSPITALITY OFFERINGS

**Sea Island**

Located off the Georgia coast, Sea Island is an exceptional resort destination appealing to those who appreciate extraordinary service and gracious hospitality. Featuring four Forbes Five-Star experiences: The Cloister, the Georgian Room restaurant, The Lodge at Sea Island, and The Spa at Sea Island.

In addition, the resort offers an extensive array of nature adventures and stimulating recreational experiences. Sea Island entices families, outdoor buffs, activity enthusiasts, and those who just want to refresh and renew.

[seaisland.com](http://seaisland.com)

**Windstar Cruises**

Windstar Cruises carries fewer than 350 guests on six small ships, allowing for closer proximity to secluded coves, tiny villages, misty fjords, ancient ruins, medieval alleyways, unspoiled beaches, and unfamiliar cultures. Voyages extend through Costa Rica, the Panama Canal, Europe, the South Pacific, Alaska, Australia, New Zealand, Asia and more. From sting ray encounters to kayaking tours, wine tasting to harvesting your own pearl, and tea ceremonies to private cars, over 2,500 shore excursions are offered via smaller ports that big ships simply can't reach.

[windstarcruises.com](http://windstarcruises.com)

**The Oasis at Death Valley**

Enjoy the paradox of life flourishing in Death Valley. Stroll among abundant palm trees, swim in spring-fed pools, gaze at the stars in the largest Dark Sky National Park and explore the landscape of America's largest national park. The Oasis at Death Valley is a lush sanctuary surrounded by the vast desert of Death Valley National Park, California. It's one resort with two hotels – the recently renovated historic, AAA Four-Diamond, 88-room Inn at Death Valley, 22 brand new private casitas, and the newly revitalized family-oriented, 224-room Ranch at Death Valley.

[oasisatdeathvalley.com](http://oasisatdeathvalley.com)

**VBT Bicycling & Walking Vacations**

VBT Bicycling Vacations offers over 50 deluxe, small-group guided bicycling and guided bike and boat tours, as well as self-guided bicycling vacations throughout the world. Each trip includes all accommodations, some meals, unique facilitated cultural experiences, and biking support. VBT also includes round-trip international airfare from over 30 U.S. cities and select Canadian cities for all international vacations. VBT has been rated among the "World's Best Tour Operators" by the readers of *Travel + Leisure* for eight years.

[vbt.com](http://vbt.com)

**Xanterra Travel Collection**

Xanterra Travel Collection delivers once-in-a-lifetime experiences to the most Beautiful Places on Earth®. Whether you yearn for a luxury sea adventure, a biking or walking tour in breathtaking destinations, a ride in a fully restored historic train, or unrivaled access to our majestic national parks, the Xanterra Travel Collection's family of companies will bring your bucket list to life. Combining dramatic settings and landmark buildings with exceptional service, Xanterra offers A World of Unforgettable Experiences.

[xanterra.com](http://xanterra.com)

RECREATION AND  
LOCAL POINTS OF INTEREST



## RESORT RECREATION

### THE BROADMOOR GOLF CLUB GUEST INFORMATION

Welcome to The Broadmoor Golf Club; a proud tradition since 1918. Enjoy two of the finest golf courses in the world, with The Broadmoor voted the #1 Golf Resort for Overall Excellence in North America in 2019 by *Golf Magazine*. Architects Donald Ross and Robert Trent Jones created a perfect mix of challenge and design that are blended harmoniously into the beautiful mountain surroundings.

#### THE EAST GOLF COURSE

Originally designed by Donald Ross in 1917, Broadmoor East is a championship golf course in the truest sense of the word. When opened in 1918, Broadmoor East was the highest golf course in the United States at 6,400 feet in elevation. It is now a combination of the original Donald Ross design mixed with holes designed by Robert Trent Jones, Sr. in 1967. This course is known for its wide fairways and large, challenging greens and was one of only 12 North American and Caribbean golf courses to receive a Five-Star rating by *Golf Digest*. The venue was also ranked number one in customer service among resorts by *Golf Digest*.

With tree-lined fairways and amazing mountain views, The Broadmoor East Course is ranked among the best in the country. It has been home to many major tournaments, including the 1959 U.S. Amateur, which was Jack Nicklaus' first major win, the 1962 Curtis Cup, the 1967 U.S. Amateur, the 1982 U.S. Women's Amateur, the 1995 U.S. Women's Open which was the first of many major championship wins for Annika Sorenstam, the 2008 U.S. Senior Open won by Eduardo Romero of Argentina, the 2011 United States Women's Open won by So Yeon Ryu, and the 2018 U.S. Senior Open won by David Toms. The Broadmoor is honored to once again host the U.S. Senior Open in 2025.

#### THE WEST GOLF COURSE

A combination of the original 1918 Donald Ross design and the Robert Trent Jones, Sr. 1967 design, the West Course offers our guests a challenging course with spectacular views. This 18-hole course has more doglegs and steeply-angled greens, and is higher in elevation than the East Course, at 6,800 feet. The rolling fairways and multilevel greens overlook both the city and the mountains. The West Course plays tighter off the tee, with more heavily tree-lined holes than the East Course, and also gives the player many spectacular approach shots. The West Course was the host site of the 1969 NCAA Men's Golf Championship, and the 1998 PGA Cup Matches.

*Advanced bookings on lessons and tee times are suggested - Dial 5790*

## RESORT RECREATION

### THE BROADMOOR GOLF CLUB GUEST INFORMATION cont.

#### GOLF AWARDS AND TOURNAMENTS

##### GOLF AWARDS

- *Golf Magazine* – #1 Golf Resort in North America for Overall Excellence (2019)
- *Robb Report* – The Top 12 Golf Resorts in the United States (2019)
- *GolfAdvisor.com* – The Best Mountain Golf Destinations in North America (2019)
- *Golfweek.com* – Best Courses You Can Play (2019)
- *Colorado Avid Golfer* – CAGGY Awards: “Best Southern Course,” “Best Conditions,” “Best Apres-Golf Experience,” “Best Colorado Stay and Play,” “Best Service,” and “Best Food”
- *Gary Gaylean’s Golf Letter* – Global Ten Award (2017-2018)
- *Association of Golf Merchandisers (AGM)* – Platinum Award Winner 2016
- *Golf Digest* – Editor’s Choice for “Best Resort in America”
- *Golf Magazine* – Platinum Award
- *Meetings and Conventions* – Gold Tee Award
- Audubon Society – Environmental Award
- *Colorado Golfer* – “Best Golf Resort in Colorado”
- *Gary Galyean Golf Newsletter* – #4 Resort in the World Global Ten Ranking in 2011
- *Golf Digest* – Number One in Service Award in North America - Golf Resorts
- *Golf Digest* – Five-Star Rating (one of only 12 properties in North America)
- *Corporate & Incentive Travel* – Award of Excellence
- *Golf World* – Business Golf Shop Top 100 Award

##### MAJOR TOURNAMENTS

- **U.S. Senior Open 2025**
- U.S. Senior Open 2018
- U.S. Women’s Open 2011
- U.S. Senior Open 2008
- PGA Cup Matches 1998
- U.S. Women’s Open 1995
- Trans-Mississippi Championship 1927, 1930, 1933, 1939, 1949, 1964, 1996
- Western Amateur Championship 1935, 1941
- NCAA Men’s Championship 1953, 1957, 1960, 1964, 1969
- U.S. Men’s Amateur Championship 1959, 1967
- Curtis Cup Championship 1962
- U.S. Women’s Amateur Championship 1982
- Broadmoor Invitation 1921-1995, 2014 - present
- Broadmoor Ladies’ Invitational 1942-1997
- World Senior Golf Tournament 1960-2001

## RESORT RECREATION

### THE BROADMOOR GOLF CLUB GUEST INFORMATION cont.

#### Equipment Rental

We have new Mavrik Callaway rental clubs and Odyssey Putters for men and women, along with the Mavrik Callaway Driver, both right- and left-handed. We also have Footjoy soft spikes golf shoes available for rent at the golf club for both men and women.

#### Attire

**Gentlemen:** Traditional golf shirts must have collars and sleeves.

Golf slacks or Bermuda-length shorts are required.

**Ladies:** Slacks, skirts, or Bermuda-length shorts are required for all golfers.

Shirts with collars or sleeves are required.

Traditional golf shoes with soft spikes are required for all golfers; however, flat, rubber-soled shoes are also acceptable. Thank you for avoiding jeans, short shorts, cut-offs, halter or tank tops, T-shirts, and jogging suits. The Broadmoor Golf Club dress code applies to all golf course areas including the putting green and practice areas.

We ask that all hats be removed when entering the Golf Club building.

#### Safety Considerations

We request that all golfers have their own set of golf clubs and, for safety, we must limit two people to a golf cart at any one time. In the event of marginal weather, all scheduled play will continue unless the golf course is deemed closed by the Director of Golf.

It is the golfer's responsibility to seek shelter whenever he or she thinks there may be lightning sufficiently close to be a danger. The Broadmoor will attempt to remind players of the presence of noticeable lightning storms in the immediate area by sounding a siren with three short blasts. It is each player's individual decision and obligation to discontinue play.

#### Golf Cancellation

If for any reason you must cancel your tee time, a 48-hour advance notice is required for a refund. You will be charged the entire fee without a 48-hour advance notice of cancellation.

#### Pace Of Play

For your enjoyment of our golf courses, and also for that of your fellow golfers, we expect your round to last four hours. We ask that you play "ready" golf at all times and move briskly between shots. Thank you for keeping pace with the group in front of you.

Course Marshals will monitor play to ensure that an enjoyable pace is maintained.

#### Golf Instruction

PGA golf professionals offer clinics, private, and group instruction for your enjoyment.

For more information or to schedule an appointment - Dial 5790

#### Music Devices

For the enjoyment of others, all electronic devices must be set to "Silent" mode on the golf courses, including all music devices.

## RESORT RECREATION

### TENNIS AND PICKLEBALL AT THE BROADMOOR

Rated among the Top Twenty greatest tennis resorts in the country by *Tennis Magazine* and *Tennis Resorts Online*, The Broadmoor Tennis Club features five beautifully landscaped courts, including three RSS-500 cushioned hard courts and two Har-Tru clay courts. An illuminated, heated bubble covers two courts during the winter months (November through mid-May). Hourly indoor and outdoor court times are available and may be charged to your room. The full-service Broadmoor Tennis Shop offers the latest in unique tennis, pickleball and fitness apparel, top-of-the-line equipment and a large selection of tennis and running shoes. Our teaching staff, rated among the Top Five in the country by *Tennis Magazine*, conducts private lessons, adult and junior tennis camps, daily drill clinics, and social round-robins. Our Match-Arranging service is also rated among the Top Five in the country. Complimentary mixed doubles round robins are offered two times a week in June, July, and August (call for schedule).

From mid-May through mid-September, a full selection of hourly drills, providing an incomparable 4:1 student/pro ratio, are offered each morning.

An abbreviated drill schedule is offered in the off-season months.

Advance registration is requested by calling The Broadmoor Tennis Shop.

**Dial 5847**

#### Tennis Camps

Our highly acclaimed tennis camps are conducted year-round by our most experienced tennis professionals. The two-day and three-day camp programs, offered for adults and juniors, feature a remarkable 4:1 student/pro ratio and the highest level of instruction. Advance registration is requested by calling The Broadmoor Tennis Shop.

**Dial 6174**

#### Pickleball

The Broadmoor has three dedicated outdoor pickleball courts and a large offering of instructional programs and competitive play. Pickleball is a growing racquet sport played on a badminton-sized court with solid composite paddles and a ball similar to a plastic wiffle ball. Easy to learn and accommodating to players of all levels, the game is an all-ages endeavor. Not only are the courts smaller, the nets are also a bit lower than a regulation tennis court. Rallies tend to be quick for both singles and doubles play.

**Dial 5847**

#### Attire

*These guidelines are to be followed for all adult and junior players:*

Proper tennis attire of any color is suggested (shirts are required at all times). Bathing attire, jeans, gym wear, sports bras for women, tank tops for men, and other non-tennis wear is not appropriate. Proper court shoes are required (dark-soled shoes, sandals, running or hiking shoes are not allowed and may cause injury).

#### Equipment Rental & Stringing Services

A full selection of the most current, top-of-the-line models of tennis racquets, pickleball paddles, and shoes are available for rental in The Broadmoor Tennis Shop.

Racquet stringing is available by expert technicians.

#### Tennis Cancellation

A six-hour notification is required to cancel court times, lessons, and drill clinics.

In the event that this cannot be provided to The Broadmoor Tennis Shop,

50% of the fee will be billed to your room.

#### Summer Daily Drill Schedule

*Sessions are held from mid-May through mid-September. For more information about our tennis camp and drill opportunities, please call the The Broadmoor Tennis Shop at 800.634.7711, ext. 5847.*

## RESORT RECREATION

### BROADMOOR OUTFITTERS

Full guide services offer scenic guided hiking, mountain biking, climbing, geocaching, falconry, Soaring Adventure (zip lining), paintball, snowshoeing (weather permitting), bike rentals, and other outdoor adventures in the Colorado Springs area. Broadmoor Outfitters offers the “Wild West Experience” where guests can enjoy archery, tomahawk throwing, and air rifles firsthand! Pikes Peak downhill bike tours are also available.

Reservations are required.

**Located at The Broadmoor Outfitters Pavilion  
across the street from the Golden Bee - Dial 6168**

### THE BROADMOOR FALCONRY ACADEMY

At The Broadmoor, we offer a rare opportunity to experience the 4,000-year-old sport of falconry. Feel the thrill of working with majestic birds of prey against the backdrop of one of the most scenic areas in the country. Lessons are approximately one and a half hours and include education, flight demonstration, and photo opportunities. Intermediate lessons are offered after completion of the beginner lesson.

**Broadmoor Outfitters - Dial 6168**

### THE BROADMOOR SEVEN FALLS (Seasonal)

Located less than one mile from The Broadmoor campus lies a scenic, hidden treasure. The Broadmoor Seven Falls is a magnificent series of waterfalls located in a 1,250-foot-wall box canyon. Situated between the towering Pillars of Hercules rising 900 feet into the Colorado sky, it is the only Colorado waterfall included on National Geographic’s list of international waterfalls.

Here you can see all of the beauty conjured by the word “Colorado.” Mountains, golden prairies, winding streams, verdant valleys, towering rock formations and more unfold as you challenge the 224 steps. All of this leads to the hiking trails and the banks of the stream that feed the Falls and its 181-foot drop of falling water. With exciting activities, as well as serene walking paths, excellent dining and more;

The Broadmoor Seven Falls experience can be as active or leisurely as you like.

**Dial 6700**

### THE BROADMOOR SOARING ADVENTURE

High above “The Grandest Mile of Scenery in Colorado,” a thrilling adventure is waiting to take your breath away. The Broadmoor Soaring Adventure offers a bold, exciting new perspective on the natural beauty of The Broadmoor Seven Falls, and a Colorado experience you’ll never forget. Carefully designed for low impact to the area’s fragile natural environment, The Broadmoor Soaring Adventure is a unique, exciting way to experience the history and natural beauty of Seven Falls.

The Broadmoor Soaring Adventure consists of ten zip lines that range in distance from 250 feet to 1,800 feet, moderate hiking, two 200-foot suspension bridges and a controlled 180-foot rappel. Tours will include up to eight participants with two guides.

Two exciting soaring courses are available: The Woods Course, which cruises over pines, creeks, valleys, and a natural granite arch; and The Fins Course, named for the nearby rock formations which resemble two dorsal fins. The Fins Course soars above steep drops, unique rock formations, jagged cliffs, and across the Seven Falls canyon area. Each course includes five zip lines that get progressively longer.

The Fins Course also features two 200-foot custom-built suspension bridges, and ends with a 180-foot controlled rappel to the Seven Falls canyon floor. For the ultimate soaring experience, take the four-hour adventure that includes both courses.

Afterward, celebrate with outstanding Colorado cuisine and libations at  
The Broadmoor Seven Falls’ Restaurant 1858.

**Dial 6167**

## RESORT RECREATION

### THE BROADMOOR BASE CAMP

The Broadmoor Wilderness Experience shop, featuring all you need to complement your stay at The Ranch at Emerald Valley, Cloud Camp, Fly Fishing Camp, and Fly Fishing School. Headquarters for the Wilderness Experience and outdoor adventures.

**Located in Broadmoor South - Dial 6129**

### THE BROADMOOR FLY FISHING SCHOOL

Tucked back on the sixth hole of our championship golf course, is where you can begin your fly fishing adventure. The Fish House is an Adirondack-style lodge featuring a large stone fireplace making it the perfect retreat for fly fishing instruction geared to all skill levels. This ideal setting is also available for private events.

**Base Camp - Dial 6129**

### POOLS

Enjoy the infinity-edge Lakeside Pool including slides, children's pool, cabanas, whirlpools, pool menu, and bar. Open seasonally.

**Lakeside Pool - Dial 6280**

The Spa Pool, outdoor Lap Pool, and Whirlpool are open year-round.

**Spa Pool and Lap Pool - Dial 5770**

### SAUNAS AND WHIRLPOOL

Men's and women's saunas are located on the third floor of the Spa. Saunas are reserved for the exclusive use of guests with same day Spa services.

Whirlpools are located at the Spa Pool year-round and at the Lakeside Pool during the summer season.

### PADDLE BOAT AND SPECIALTY BOAT RENTAL

Paddle boats and Lightning Bug electric boats reminiscent of the 1920s are available at the Lakeside Pool during the summer season. Paddle boat usage is included in the daily resort charge. Fee to apply for Lightning Bug electric boat rentals. Open seasonally.

**Located at the Lakeside Pool - Dial 6280**

### PLAY AT THE BROADMOOR

The bowling alley in PLAY offers a distinctly fun take on dining and recreation at The Broadmoor. Family entertainment includes bowling, shuffleboard, foosball, billiards, and interactive games. Adults can enjoy nostalgic cocktails, Colorado microbrews, or an adult milkshake in this fun-filled restaurant featuring Americana favorites. Lane reservations required.

**Located on the Lobby Level of Broadmoor West - Dial 5796**

### MOVIES

The Little Theater, lobby level, Broadmoor Main.

**For movie selection and time - Dial 0**

## LOCAL POINTS OF INTEREST

Tours of the following points of interest may be arranged by calling the Concierge at ext. 5252. Some attractions are seasonal.

### THE BROADMOOR MANITOU AND PIKES PEAK COG RAILWAY

New track, new trains, new depot, new cog. Same breathtaking experience made even better. We're working hard to bring new life to one of the country's most unique experiences: an all-new journey to the top of Pikes Peak.

### THE BROADMOOR SEVEN FALLS (Seasonal)

"The Grandest Mile of Scenery in Colorado," Seven Falls excites the senses with awe-inspiring natural wonders. This is also home to Restaurant 1858 and The Broadmoor Soaring Adventure.

### THE BROADMOOR SOARING ADVENTURE

A thrilling exploration above The Broadmoor Seven Falls, The Broadmoor Soaring Adventure offers two courses. Each includes five zip lines that get progressively longer, giving guests time to ease into the experience.

The Woods Course begins well behind the 181 feet of falling water that make up the seven waterfalls. The Fins Course soars above steep drops, unique rock formations, jagged cliffs, and across Cheyenne Canyon.

### CAVE OF THE WINDS MOUNTAIN PARK

Discover the many geological treasures, giant stone columns, and massive limestone canopies at Cave of the Winds Mountain Park.

### CHEYENNE MOUNTAIN ZOO

Nestled on the side of beautiful Cheyenne Mountain, this is the only mountain zoo in the United States and features over 600 animals. Shuttle service to and from The Broadmoor and the Cheyenne Mountain Zoo is complimentary.

### COLORADO SPRINGS FINE ARTS CENTER

Permanent collections include Southwestern, nineteenth-century Spanish-Colonial, folk, and Native American art including changing exhibits, performances, and films.

### CRIPPLE CREEK

An old gold-mining town transformed into a lively main street full of casinos and storefronts.

### GARDEN OF THE GODS

A registered National Natural Landmark renowned for its unusual giant rock formations.

### HOT AIR BALLOON RIDES

Discover the spectacular Pikes Peak region by gently floating across the sky in a beautiful hot air balloon. Following the flight, you will be treated to a traditional champagne celebration and continental breakfast at the landing site. Your "Adventures Out West" pilots have hundreds of hours of experience and are licensed as commercial pilots by the FAA. **Reservations are required.**

### MANITOU CLIFF DWELLINGS MUSEUM

Outdoor museum demonstrates architecture and culture of the cliff-dwelling Native Americans.

### NATIONAL MUSEUM OF WORLD WAR II AVIATION

The National Museum of World War II Aviation provides unique educational experiences that promote a deeper understanding of the historical importance of American aviation in World War II and its role in shaping the world in which we live. Self-guided and docent tours available.

## LOCAL POINTS OF INTEREST cont.

### NORTH POLE

The home of Santa's Workshop, thrilling rides, and magic shows. Open seasonally.

### OLD STAGE RIDING STABLES

Enjoy a horseback adventure through some of Colorado's most spectacular scenery. The trail rides may include the private big or small game preserves where elk and deer can be observed in their natural habitat.

### PENROSE HERITAGE MUSEUM

Enjoy this one of a kind display of Colorado and Broadmoor history. The collection features memorabilia from the famous Pikes Peak Hill Climb Race, as well as Carriage and Western Heritage artifacts acquired by The Broadmoor's founders, Mr. and Mrs. Spencer and Julie Penrose.

### PIKES PEAK HIGHWAY

This nineteen mile highway to the summit of Pikes Peak presents breathtaking scenery. The terrain and scenery varies widely along the trip. An Audio Tour of *Pikes Peak—America's Mountain* is available at the Information Center.

### PRO RODEO HALL OF FAME AND MUSEUM OF THE AMERICAN COWBOY

Exhibit area features famous works of art, bronze sculptures, trophies, and memorabilia of rodeos and the American cowboy.

### THE SPACE FOUNDATION DISCOVERY CENTER

The Space Foundation Discovery Center is the region's first and only dedicated space, science and technology center. It is an interactive, education-focused destination that advances science, technology, engineering, art and mathematics (STEAM) in the exciting context of space exploration, development and utilization.

### U.S. AIR FORCE ACADEMY

An 18,000-acre facility where cadets undergo four years of academic, military, and athletic training. The Visitor's Center provides self-guided tour maps and comprehensive information surrounding the Academy.

### U.S. FIGURE SKATING HALL OF FAME

Ice skating history, memorabilia of champions, and skating art.

### U.S. OLYMPIC AND PARALYMPIC MUSEUM

The U.S. Olympic and Paralympic Museum and Hall of Fame is an experience like no other, where the legacies of American Olympians and Paralympians get a well-deserved permanent home. This is the most accessible and interactive museum in the country, a place where everyone can discover and share in the journeys, struggles, and victories of Team USA athletes.

### U.S. OLYMPIC AND PARALYMPIC TRAINING CENTER

Home to Olympic hopefuls, the center provides training, competitive opportunities, and a sports medicine program.

### WILL ROGERS SHRINE OF THE SUN

This memorial to Will Rogers contains Rogers' memorabilia and is also the burial site of Mr. and Mrs. Spencer and Julie Penrose.

*Zoo admittance must be purchased to enjoy this point of interest. Accessible by personal car only.*



THE BROADMOOR ATTRACTIONS

THE BROADMOOR SEVEN FALLS

THE BROADMOOR ATTRACTIONS

## THE BROADMOOR ATTRACTIONS

### THE BROADMOOR SEVEN FALLS (Seasonal)

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Dial 6700

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Dial 6167

### THE BROADMOOR MANITOU AND PIKES PEAK COG RAILWAY

Imagine climbing America's most famous mountain from a safe, comfortable seat on the world's highest cog train. The Broadmoor Manitou and Pikes Peak Cog Railway transports you to the 14,115-foot summit of Pikes Peak. A scenic journey awaits, passing beautiful mountain streams and steep boulder canyons, up to timberline and beyond. Enjoy sweeping 360-degree views of the Pikes Peak region, from the far eastern plains to the Continental Divide along the snow-capped Rocky Mountains to the west. On a clear day, you may even see the historic mining camp of Cripple Creek and the skyscrapers of downtown Denver. Most of all, savor the incredible view that inspired Katharine Lee Bates to write the lyrics for "America the Beautiful" after a trip to the summit in 1893.

Dial 5252

### THE BROADMOOR WORLD ARENA

The Broadmoor World Arena offers a world-class experience in the premier sports and entertainment venue in the Pikes Peak region. The 8,500 seat multi-purpose arena plays host to a diverse variety of specialty family shows, concerts, comedy and sporting events such as *Cirque du Soleil*, *Disney On Ice*, *The Original Harlem Globetrotters*, *National and International Skating Competitions*, *Luke Combs*, *Jeff Dunham*, *Dancing with the Stars Live*, *Trans-Siberian Orchestra* and more! The arena also features over 19,500-square-feet of floor space, enough to contain an additional 2,000 seats on the floor.

To learn more about the events at The Broadmoor World Arena visit

[www.broadmoorworldarena.com](http://www.broadmoorworldarena.com) or Dial 719.477.2121.



THE SPA AT THE BROADMOOR

THE SPA AT THE BROADMOOR

## THE SPA AT THE BROADMOOR

Experience the Forbes Five-Star Spa at The Broadmoor.

Prepare to enter a world of tranquility for body, mind and spirit.

Our new spa menu is filled with a broad variety of services,  
focused on healing from the outside in.

We strive for a full circle of wellness at The Spa at The Broadmoor, partnering with environmentally conscious companies who share our values, blending our menu with vegan-friendly and gluten-free options, all while reducing our carbon footprint to truly “go green.”

Try our all-natural, partially organic skincare and body products for results you can see and feel.

Your idyllic treatment awaits.

For more information regarding our specific spa offerings, we invite you to explore our extensive menu to create your perfect treatment combination.

Please reference the QR Code below for menu and further details, or, Dial 5705



## ESSENTIAL SPA INFORMATION

### BOOKING APPOINTMENTS

While on property, simply dial 5705 to access a Spa Reservations Agent. When off property, Spa Reservations may be made by calling the Central Concierge at 719-471-6205 or by texting (719) 249-8399. We encourage you to schedule your spa services in advance to ensure the widest selection of treatments and appointment times. Spa appointments must be reserved with a credit card number or a hotel reservation confirmation number; with method of final payment confirmed at the end of services.

### CANCELLATIONS

We respectfully ask that you give the spa 24-hours notice if you must cancel any single appointment. At least 48-hours notice is requested for multiple services or package appointments. Cancellations within this time frame will result in a 50% service charge; all no show appointments will be billed in full.

### CHANGE FEE

If you must reschedule your appointment on the same day of your service, a \$25 change fee will be applied.

### CHECK IN

Please arrive 30 to 60 minutes prior to your appointment time in order to take full advantage of the spa facilities. Appointments begin promptly at the time scheduled. If you arrive late, the appointment is shortened to allow the technician to be on time for the next session.

Dial 5705

## THE FITNESS CENTER AT THE BROADMOOR

*The Fitness Center, Indoor Pool, Outdoor Lap Pool, and Whirlpool are open seasonally and are reserved for Broadmoor Guests and Golf Club Members only. The Fitness Center is open to guests and members 18 and over, with the exception of Youth Fitness.*

### YOUTH FITNESS

Conducted by our Fitness Specialists, Youth Fitness is an introductory class available for guests and members 12-17 years of age who would like supervised access to the Fitness Center.

### PERSONAL TRAINING

Stay on target with your training goals! Your personal trainer is certified and experienced in working with all body types, ages, conditions, and goals. Design a program focused on your needs. Includes a Take Home Program for an extra \$10.

### FITNESS EVALUATION

Our certified Fitness Specialist will conduct a series of tests and measurements which will help you determine your strengths and/or weaknesses. Measurements include blood pressure, body weight, body fat percentage, cardiovascular fitness, body strength and endurance, resting metabolic rate, and an enhanced functional movement screen. From your personalized report, our trainers will help you plan for success.

### ONE-ON-ONE REFORMER TRAINING

Work one-on-one with the Pilates Reformer and a Fitness Specialist for a maximum workout. Receive direct feedback on how to make the most of your time on the Reformer.

### FITNESS CLASSES

*A variety of classes offered daily. Private classes available.*

*Some popular classes include:*

**Aquafit** A total workout in the pool; including cardio, resistance and stretching exercises in shallow and/or deep water.

**Yoga Stretch** Focuses on passive Yoga postures that encourage flexibility.

**Broadmoor Bootcamp** This challenging, fast-paced workout encourages participants to push themselves. Complete a variety of exercises including body-weight motions (e.g. push-ups, squats, jumps, burpees), core toning, cardio drills, and varied intensity intervals.

### THE SEVEN FALLS ULTIMATE CHALLENGE

The Broadmoor's Seven Falls Challenge is a 10+ mile (700 feet elevation gain) test of your cardiovascular and strength systems. Departing from The Broadmoor, you will navigate the picturesque mountain surroundings on a 1.5-mile mountain bike ride. You'll leave your bike and begin running up the breathtaking boxed wall canyon to the base of Seven Falls, known as "The Grandest Mile of Scenery in Colorado." Halfway through the run, you will participate in several sets of Boot Camp-style bodyweight exercises. When you reach the Falls, the challenge then takes you up 224 steep steps to the start of a mile-long trail run to and from Midnight Falls. Reaching the top of the steps, your challenge repeats as you descend the stairs to the canyon floor, run back and remount your mountain bike for a 3-6 mile moderate to high intensity ride.

The Lake Level (Second Floor) of the Golf and Spa Building - Dial 5705

## SPA AND FITNESS CENTER GENERAL INFORMATION

### LUNCH

The Spa does not allow food or alcoholic beverages on the third floor where massages and body services are performed. The Broadmoor offers a variety of dining options throughout the property for all guests to enjoy.

### ALCOHOL & SPA SERVICES

For safety reasons, alcohol is not served in our salon or spa. We do not recommend consumption of alcohol before or after any spa or salon service. The Spa reserves the right to reschedule or cancel services for those who appear to be intoxicated.

### CHILDREN, TEENS, AND SPA SERVICES

The Broadmoor Spa and Fitness Center are adult areas and we respectfully request that guests do not bring their children to services. The Fitness Center is reserved for guests 18 years of age and older. The third floor of the spa, which includes the locker and spa amenities area, is reserved for those 16 years of age and older. We offer services to guests under the age of 16 in our second floor salon (please see menu for offerings). Our Broadmoor Nannies will be happy to reserve babysitting or Bee Bunch Day Camp opportunities as availability permits. Our Spa Team is not able to assist with on-site childcare.

### PATRON RESPONSIBILITIES

We do have a brief Health History form for all guests to fill out prior to scheduled face and body treatments to ensure we are able to provide the safest possible service. Please advise our staff of any special requests, sensitivities, allergies, if you are nursing, taking any medications, or have a special medical condition. For certain medical conditions, we recommend that you check with your physician before visiting The Spa. Your therapist will review your health history prior to beginning your service and if (s)he believes that the service for which you are scheduled is unsafe for you based on the provided information, (s)he may recommend cancelling the service, booking a different service instead, or modifying the service to ensure your safety.

As we are most interested in your safety and comfort, The Spa reserves the right to refuse service to any guest at any time.

### SPA LOCATION

The Spa is located on the third floor of the Golf and Spa Building, at the southeast corner of The Broadmoor property. Shuttles are available on property to take you to the front entrance of the Golf and Spa Building.

SHOPPING



SHOPPING

## THE SHOPS AND GALLERIES AT THE BROADMOOR

### BASE CAMP

#### The Broadmoor Wilderness Experience Shop

From signature apparel and gifts to outdoor equipment, Base Camp offers premier merchandise to equip you for your outdoor adventure. Featuring notable brands such as *Kuhl*, *Orvis*, and *Patagonia*.

Located on the Lobby Level of Broadmoor South - Dial 6129

### THE BOUTIQUE AT THE BROADMOOR

Ladies resort fashions by *Tory Burch*, *Eileen Fisher*, *Vince*, *Johnny Was* and *Lululemon*. Also offering jewelry by *Kendra Scott* and *Uno de 50*, handbags by *Kate Spade* and *Hobo*, along with fun accessories. A perfect shop to buy a unique gift, featuring *Mackenzie-Childs*, *Nest Candles*, *Terrafirma Ceramics* and a nice selection of greeting cards.

Located on the Lower Level of the Southeastmoor Building - Dial 5860

### THE BROADMOOR TRADITIONAL GALLERY

Emphasizing timeless work in a variety of themes, subject, and medium. This includes serene landscapes, compelling portraits, and still lifes, as well as an extensive bronze collection sure to impress.

Located on the Ground Level of the Northmoor Building - Dial 5744

### THE BROADMOOR JEWELRY COMPANY

Featuring renowned designers *Roberto Coin*, *Marco Bicego*, *Mikimoto*, *Gurhan*, *John Hardy*, *Temple St Clair*, *Pesavento*, *Sloane Street*, *Birks Group* and many more.

Located in the Retail Courtyard - Dial 5760

### THE BROADMOOR SHOP

Men's and ladies specialty apparel, distinctive accessories, hats, sundries and gifts. Don't miss The Children's Collection featuring fun fashions, toys, books, games, and gifts for children and teens.

Located in the Lobby of Broadmoor West - Dial 5742

### THE BROADMOOR WESTERN AND WILDLIFE GALLERY

Through the work of our nationally renowned and regional artists, this gallery focuses on the culture of the West, featuring an abundance of bronze work, from cowboys and Native Americans to the wildlife who occupy the land and sky.

Located on the Ground Level of the Southmoor Building - Dial 5764

### FITNESS SHOP

To look and feel your best, either at the gym or on the town, our fitness shop can meet your health and lifestyle needs. Featuring fitness apparel and accessories, nutritional drinks, and healthy snacks.

Located on the Lake Level (Second Floor) of the Golf and Spa Building - Dial 5882

### GIBSON'S MINERAL GALLERY

A memorable experience for Broadmoor guests of all ages, Gibson's Gallery celebrates the beauty and wonder of minerals and fossils from around the world.

Located on the Lower Level of the Northmoor Building - Dial 6153

### THE BROADMOOR GOLF SHOP

Golf apparel and accessories for men and women. The Broadmoor Golf Shop has been ranked in the top 100 golf shops every year since 1998 and has received numerous national awards.

Located on the Lobby Level (First Floor) of the Golf and Spa Building - Dial 5790

## THE SHOPS AND GALLERIES AT THE BROADMOOR cont.

### THE GREAT REPUBLIC

Purveyors of vintage flags, period wall maps, rare books, and historical Americana, as well as Made-in-America handcrafted goods and luxury gifts.

**Located in the Retail Courtyard - Dial 6157**

### STRATA

*Strata* showcases furniture combining premium American hardwoods with hand-forged steel by America's top blacksmiths. Companion furnishings include a striking collection of lamps, blown glass, bar accessories, accent rugs and water features.

**Located on the Lower Level of the Northeastmoor Building - Dial 6154**

### PETER MILLAR

Experience the curated world of Peter Millar in one of their signature retail stores. Founded in 2001 with a single cashmere sweater, Peter Millar has grown into a premium menswear lifestyle brand featuring a wide range of casual sportswear, tailored dress furnishings, and luxury and performance golf attire.

Inside our shop at the Broadmoor, you will encounter the most comprehensive expression of Peter Millar, including selections from each of our collections:

Peter Millar Collection, Crown Crafted, Crown, and Crown Sport.

**Located in the Retail Courtyard - Dial 6380**

### RUTLEDGE'S AT THE BROADMOOR

Since 1967, Colorado Springs' finest men's store featuring brands from *Robert Graham*, *Samuelsohn*, *Hickey Freeman*, *Oxford*, *Brioni*, *Eton*, *St. Croix*, and *Remy* leathers. Denim from *Paige*, *Citizens of Humanity*, and *Hiltl*. Shoes from *Alden*, *Gravati*, and *Allen Edmonds*. Boots from *Lucchese*.

**Located in the Retail Courtyard - Dial 5751**

### SIGNATURE SHOP

The Broadmoor's own branded selection of sundries, gifts and apparel.

**Located in the Lobby of Broadmoor Main - Dial 5740**

### THE BROADMOOR TENNIS SHOP

This award-winning shop features tennis, pickleball, and fitness apparel, footwear, equipment, and accessories. Racquet customization and rental equipment is also available.

Lessons with our top-rated teaching staff can be arranged year-round.

**Located on the Lower Level of the Golf and Spa Building - Dial 5847**

### YARID'S SHOES

Finest collection of women's, men's and children's footwear, including designs from *Stuart Weitzman*, *Tory Burch*, *Salvatore Ferragamo*, *Johnston and Murphy*, and *Merrell*.

Luxury handbags and accessories by *Longchamp*, *Rebecca Minkoff*, and *Hammit* are available.

**Located on the Lower Level of the Southmoor Building - Dial 5840**

DINING AND  
ENTERTAINMENT



## DINING AND ENTERTAINMENT

*The Broadmoor Restaurant Collection welcomes you to experience the finest cuisine and professional service, creating memorable experiences. From casual to fine dining, each restaurant is distinctive in its atmosphere, cuisine, and décor. Reservations are required. All restaurants and lounges are non-smoking.*

**A 20% service charge will be added in each of our dining outlets, excluding Restaurant 1858 and over-the-counter service at Natural Epicurean and Café Julie's. Any additional gratuities will be at your own discretion.**

**For the safety and security of our guests, no outside food and beverage deliveries from local restaurants or meal courier services are permitted. Please enjoy the variety of Broadmoor eateries on site, along with In-Room Dining.**

### DRESS REQUIREMENTS

Please no sleeveless shirts for gentlemen; hats for gentlemen are allowed during breakfast and lunch service only, and must be properly worn. Gentlemen's hats are not allowed during Sunday Brunch, Holiday Brunch, or dinner service.

### RECREATION WEAR

Bermuda length shorts, pool wear with cover-up, proper athletic wear and athletic shoes; soft spike golf and/or tennis shoes are permitted.

### CASUAL DRESS

Bermuda length shorts, well-kept denim is permitted; collared shirts are suggested. Please no athletic wear or pool attire.

### RESORT CASUAL

Bermuda length shorts, well-kept denim, slacks, collared shirts required.  
Seasonal sport coat or blazer suggested.  
Please no athletic wear, sportswear, shorts, or pool attire.

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### CAFÉ JULIE'S

*Bistro-Style Casual Dining*

*Breakfast, Lunch, Desserts*

*Recreation Wear or Casual Dress*

Café Julie's has a breathtaking design reminiscent of the finest classic Parisian Patisseries.

Gather for signature coffees and espresso, savor exclusive handmade sweets from the cafe's chocolate shop, enjoy the smell of fresh-baked artisan breads, and specialty pastries. A selection of hot and cold beverages, including beer and wine are served.

Located in the Lobby of Broadmoor Main - Dial 5808

### NATURAL EPICUREAN (Seasonal)

*Bistro-Style Casual Breakfast, Lunch, \*Select Dinner*

*Recreation Wear or Casual Dress*

Wholesome, healthy, natural, and organic cuisine. Enjoy fresh, cold pressed juices and entrée selections featuring a wide variety of vegan, vegetarian, and gluten-free options, as well as sustainably raised meat and fish dishes. Take-away or dine-in to enjoy the casual, open air aesthetic. Al fresco seating is available on the mountainside patio.

Located on the Lobby Level of Broadmoor West - Dial 5736

*\*Denotes advance reservations are required.*

## DINING AND ENTERTAINMENT cont.

### LAKE TERRACE DINING ROOM

*Breakfast, Select Dinners*

*Casual Dress*

Featuring a classic breakfast, the Lake Terrace Dining Room is the perfect place to start your morning. The à la carte menu offers Rocky Mountain classics, to bountiful baked goods, as well as rejuvenating breakfast juices, and mouth-watering griddle selections. Also enjoy select dinners throughout the season.

**Located on the Mezzanine Level of Broadmoor Main - Dial 5771**

### \*RISTORANTE DEL LAGO

*Breakfast, \*Dinner*

*Casual Dress*

Inspired by the finest culinary regions of Italy, Ristorante del Lago offers diners a unique and authentic Italian dining experience. Enjoy a variety of breakfast options with a distinct European style. For dinner, Ristorante del Lago crafts fragrant wood fired pizzas, a selection of meats from the rotisserie, and pasta made fresh in-house daily. The aging room also boasts authentic salumi and formaggio imported straight from Italy. Freshly made tiramisu, cannoli, and homemade gelato are the most delightful way to conclude your meal.

**Located on the Lobby Level of Broadmoor West - Dial 5774**

### LAKE TERRACE POOL CAFÉ (Seasonal)

*Lunch*

*Recreation Wear or Casual Dress*

Our Pool Café offers casual outdoor dining with stunning views of Cheyenne Lake and the Rocky Mountains. Recharge after an invigorating swim in the infinity pool by partaking in bistro-style offerings, including summer drink specials, smoothies, and other enticing options.

**Located at the Lakeside Pool - Dial 6280**

### \*THE GRILLE (Seasonal)

*Lunch, Dinner*

*Recreation Wear, Casual Dress or Resort Casual*

Experience our elegant yet casual dining room, overlooking our award-winning golf course and breathtaking mountain views, and an occasional wildlife appearance, all while enjoying our seasonal winter menu. Whether you are in search of a local craft beer and featured sports, or some of the old Broadmoor Classics, The Grille may be your hidden gem. The beauty of the 18<sup>th</sup> green and Cheyenne Mountain tops off the exciting culinary experience.

**Located on the Lobby Level (First Floor) of the Golf and Spa Building - Dial 5782**

### \*LA TAVERNE

*Lunch or Dinner*

*Casual Dress or Resort Casual*

The rich woods and traditional décor of La Taverne welcomes guests to one of the most legendary steakhouses in Colorado. Savor the finest selection of hand-cut prime steaks, chops, and prime rib, along with an enticing array of options from our raw seafood bar. The Broadmoor Restaurant Collection makes every attempt to use only sustainable fish and seafood. Mingle with friends while enjoying a selection from our wine list or classic cocktail program, complemented by fresh oysters from the Atlantic, Pacific and Gulf Coasts.

**Located on the Lobby Level of Broadmoor Main - Dial 5772**

*\*Denotes advance reservations are required.*

## DINING AND ENTERTAINMENT cont.

### **\*GOLDEN BEE**

*Lunch, Dinner*

*Casual Dress or Resort Casual*

You'll feel transported right to jolly old England at the Golden Bee, The Broadmoor's 19<sup>th</sup> century British Pub. While our Fish & Chips have stood the test of time, our menu showcases gastropub favorites. Guests are encouraged to participate in the cheerful atmosphere by joining the nightly ragtime piano beginning at 7:30 pm, and the sing-along beginning at 9:00 pm nightly, while proudly wearing their own custom 'Bees'.

Located across from Broadmoor Main, on the East Side of the International Center - Dial 5776

### **\*PLAY AT THE BROADMOOR**

*Seasonal Lunch, Dinner*

*Casual Dress or Resort Casual*

While our resort is a highly regarded destination for fine dining, Play offers a distinctly fun take on dining at The Broadmoor. Nostalgic cocktails, Colorado microbrews, and milkshakes will quench everyone's thirst. Reservations for the bowling lanes and dining room are handled separately.

Located on the Lobby Level of Broadmoor West - Dial 5796

### **\*SUMMIT (Seasonal)**

*Dinner*

*Resort Casual*

Summit features modern regional cuisine of the Americas with a classic twist and an innovative wine and cocktail program. The menu respects tradition and pays homage to the cultures of Northern, Southern and Latin American cuisine.

Located on the Ground Level the Broadmoor Event Center - Dial 5896

## AT YOUR LEISURE

### **IN-ROOM DINING**

Enjoy a leisurely dining experience in the comfort of your room. Our In-Room Dining menu offers a variety of options including upscale wines and beverages. Personalized menus and service are available. Please reference the In-Room Dining Menu for selections.

Dial 5120 (Main) or 5122 (West)

*\*Denotes advance reservations are required.*

## DINING AND ENTERTAINMENT cont.

### COCKTAILS AND NIGHTLIFE

#### THE HOTEL BAR

*Casual Dress or Resort Casual*

Murals, photographs, and original letters illustrate Mr. Spencer Penrose and the Hundred Million Dollar Club's 1920 visit to Colorado Springs at this beautiful lakeside bar. Select from a tempting menu of appetizers, microbrew beers, wines by the glass, and other libations.

Enjoy your drink indoors on overstuffed couches and chairs, or outside while relaxing in the warm glow of the stone fireplace.

**Located on the Mezzanine Level of Broadmoor Main - Dial 6305**

#### GOLDEN BEE

*Casual Dress or Resort Casual*

A reconstructed 19<sup>th</sup> century British pub where yards of ale and a ragtime piano sing-along have you joining in the camaraderie.

**Located across from Broadmoor Main, on the East Side of the International Center - Dial 5776**

#### PLAY AT THE BROADMOOR

*Casual Dress or Resort Casual*

Recreation at its best: bowling, shuffleboard, foosball, billiards, and interactive games. Specializing in Colorado beer, wine, and spirits.

**Located in Broadmoor West - Dial 5796**

#### LA TAVERNE

*Casual Dress or Resort Casual*

Enjoy late night dancing Friday through Sunday. Your favorite classic cocktails in a comfortable setting, resulting in an evening of fun.

**Located on the Lobby Level of Broadmoor Main - Dial 5772**

#### BAR DEL LAGO

*Casual Dress or Resort Casual*

With Cheyenne Lake and Broadmoor Main in view, enjoy a cocktail and a casual dinner fireside. Indoor and al fresco seating available.

**Located on the Lobby Level of Broadmoor West - Dial 5541**

#### SUMMIT LOUNGE (Seasonal)

*Resort Casual*

Creative drinks, extensive wine list and a tapas menu in a contemporary, comfortable atmosphere.

**Located in the Broadmoor Event Center, across from Broadmoor Main - Dial 5423**

*All guests are required to carry proper identification as Broadmoor policy and produce a photo ID if/when asked, prior to being served.*

TELEVISION/TELEPHONE DIRECTORY  
AND TECHNOLOGY



## MOVIE SERVICES

### MOVIES

- With the television on, press the MENU button near the center of the remote.
- Use the arrow up/down/side buttons to navigate.
- Press SELECT to choose an option.
- Scroll through the different categories. Press SELECT on any movie title for a brief description (a short preview may play). Press SELECT for purchase options, and then again to order the movie.
  - ~ When PAUSE/PLAY is selected, press “1” to resume, or “2” to save the movie. If nothing is selected, the movie will resume playing in 10 minutes and play through to the end if the television is left on. If you turn the television off, it will resume from the point from which it was paused.
  - ~ Selecting the MENU button while a movie is playing will give the option to press “1” to resume, or “2” to exit back to the menu. This will pause the movie and allow the purchase of an additional movie, or simply return to the regular television channels.
  - ~ In order to return to the movie, follow the above instructions to repeat what was done when the movie was ordered. “Purchased” will be displayed above the title as well as the length of time the movie will still be available for viewing. Should the movie be viewed in its entirety (i.e. reaching the end credits) it will no longer be available without repurchase.

### VIDEO EXPRESS CHECK-OUT

- Video check-out is available from 5:00 am – 12:00 pm
- Press the MENU button near the center of the remote.
- Use the arrow up/down/side buttons to navigate.
- Choose “Guest Services” from the menu.
  - ~ Select “Account and Check-Out”.
  - ~ Press SELECT to proceed with the check-out.
  - ~ The “Guest Services” section also includes Parental Controls, Languages (this doesn’t change the language in the movies or put in subtitles), Weather, and Terms.

### DVD PLAYER

- Television and DVD Player must be “On”.
- Using the television remote, press the FUNC key on the lower right.
- Use the arrow up/down/side buttons to navigate.
- Go to INPUT.
- Broadmoor Main rooms, Broadmoor West rooms, and Cottages select “HDMI1/DVT”.
- Broadmoor South rooms select “HDMI2”.
- Press SELECT. Press FUNC key to close the TV menu.

For more information or assistance - Dial 0

## SERVICES cont.

### TELEPHONE

#### AT YOUR SERVICE

At Your Service provides you with a convenient communication platform to serve all needs. Simply text 719.249.8399 with any questions or requests for a prompt response.

#### OUTSIDE CALLS

Local Calls: 9 + Seven-Digit Number      Long Distance: 9 + 1 + Area Code + Number  
International: 9 + 011 + Country Code + City Code + Number  
Operator-Assisted, Credit Card: 9 + 0 + Area Code + Number

#### ROOM-TO-ROOM CALLS

Rooms 101 – 708: Dial 7 + Room Number      Rooms 1400 and up: Dial Room Number  
Dial 0 for operator assistance.

#### LOCAL AND TOLL-FREE CALLS

Local and toll-free calls are free until 60 minutes of connection time, then a \$.10 per minute charge is incurred.

#### LONG DISTANCE CHARGES

All long distance calls within the USA - \$1.00 per minute  
South America - \$2.00 per minute  
Europe - \$2.50 per minute  
Remainder of countries - \$4.00 per minute

CenturyLink is our long distance carrier of choice.

For additional inquiries please contact:  
Common Carrier Bureau of the FCC  
Enforcement Division  
445 12th Street SW  
Washington, DC 20554

#### GUEST VOICEMAIL

The Broadmoor is pleased to provide you with an automated message system. Please dial 5500 to retrieve voicemail, text messages, and for additional Voicemail options. If there is a text message the system will connect you to the operator for retrieval. The following are dial pad options which can be used while connected to the Voicemail system:

1 Save Message	3 Repeat	## Next Message
2 Delete Message	4 Envelope Information	

If you need to check for messages while not in your room, you can do so by calling a hotel operator.

#### ONLINE NEWSPAPERS AND MAGAZINES

Enjoy over 7,000 current newspapers and magazines on your tablet or smartphone during your stay.

*Included in your Daily Resort Charge. To enjoy these offerings:*

1. Connect to the Broadmoor Wi-Fi network.\*
2. Download the PressReader app from your app store.
3. Launch PressReader, choose your title and enjoy reading!

*\*If you are using a laptop, please visit [www.Pressreader.com](http://www.Pressreader.com) and enjoy the same experience.*

# DIRECTORY

## OUTSIDE CALLS

Local Calls: 9 + Seven-Digit Number      Long Distance: 9 + 1 + Area Code + Number  
International: 9 + 011 + Country Code + City Code + Number  
Operator-Assisted, Credit Card: 9 + 0 + Area Code + Number

## ROOM-TO-ROOM CALLS

Rooms 101-708: Dial 7 + Room Number      Rooms 1400 and up: Dial Room Number  
Dial 0 for operator assistance.

## DIAL 5100 FOR EMERGENCIES.

NOTE: For emergencies, press 5100 on any in-room or house phone.

Security will coordinate the appropriate response by police, fire, or ambulance services. If you press 911 from your telephone in an emergency, it is recommended to stay on the line with the 911 Operator to share critical information until they have arrived to your exact location.

Activities .....	5252	Front Desk	
Audiovisual Hospitality		Main.....	5247
Resources.....	5815	West .....	5540
Babysitting .....	5724	Gift Cards and	
Base Camp .....	6129	Advance Reservations.....	4975
Bell Desk		Golf Shop.....	5790
Main.....	5110	Golf Tee Times/Instruction.....	5790
South.....	5111	Group Sales .....	5777
West .....	5112	Hot Air Balloon Rides (Concierge).....	5252
Bicycle Rental.....	6168	Housekeeping .....	5320
Broadmoor Outfitters.....	6168	Ice .....	5320
Business Center		In-Room Dining	
Main.....	5469	Main.....	5120
Cashier		West .....	5122
Main.....	5247	Limousines .....	4769
West .....	5540	Lost and Found.....	5101
Catering and Conference Services .....	6330	Lounges	
Children's Program.....	5160	1858 (Seasonal - within Seven Falls).....	6758
Bee Bunch Office.....	5160	Bar del Lago .....	5541
Concierge.....	5252	Golden Bee.....	5776
Credit Arrangements .....	5767	The Grille Bar .....	5782
Dry Cleaning and Valet		The Hotel Bar.....	6305
Main.....	5110	La Taverne.....	5772
South.....	5111	Lakeside Pool (Seasonal) .....	6280
West .....	5112	Penrose Room Lounge (Seasonal) .....	5411
Emergencies .....	5100	PLAY (Seasonal).....	5796
Enterprise Car Rental .....	6300	Summit (Seasonal) .....	5423
Fax Service (24-hour) .....	5110	Medical Services (Loss Prevention).....	5100
Fitness Center .....	5882	Messages.....	5500

## DIRECTORY

Movie Information.....	5252	Broadmoor Jewelry Company .....	5760
Newspapers (Room Delivery)		Broadmoor Outfitters .....	6168
Main.....	5110	The Broadmoor Shop .....	5742
South .....	5111	Broadmoor Tennis Shop .....	5847
West .....	5112	Broadmoor Traditional Gallery.....	5744
Paddle Boat Rentals (Seasonal).....	5206	Broadmoor Western & Wildlife Gallery.....	5764
Photographer .....	5734	Fitness Shop.....	5882
Real Estate Development Company .....	6200	Gibson's Mineral Gallery.....	6153
Religious Services (Concierge).....	5252	The Great Republic .....	6157
Reservations (Activities, Dining, Spa) .....	5705	Peter Millar.....	6380
Reservations (Room) .....	4975	Rockhound	
Restaurants		(Seasonal - within Seven Falls).....	6753
1858 (Seasonal - within Seven Falls).....	6758	Rutledge's.....	5751
Café Julie's .....	5808	Salon Shop.....	5770
Central Concierge .....	5705	Seven Falls Gift Shop (Seasonal).....	6711
Golden Bee.....	5776	Seven Falls Outpost (Seasonal).....	6710
The Grille.....	5782	Signature Shop .....	5740
La Taverne.....	5772	Strata.....	6154
Lakeside Pool (Seasonal) .....	6280	Yarid's Shoes.....	5840
Lake Terrace Dining Room.....	5771	Shuttle (Airport).....	4769
Natural Epicurean (Seasonal) .....	5736	Shuttle (On Property) .....	Dial 0
Penrose Room (Seasonal).....	5773	Spa (Central Reservations) .....	5705
PLAY (Seasonal).....	5796	Swimming Pools, Sauna, and Jacuzzi	
Ristorante del Lago.....	5774	Lakeside Pool (Seasonal) .....	6280
Summit (Seasonal) .....	5896	Spa Pool (Indoor) .....	5770
Riding Stables (Concierge) .....	5252	Taxi (Contact the Bellman)	
Safety Deposit Boxes		Main/South .....	5110
Main Front Desk.....	5247	West .....	5112
West Front Desk .....	5540	Tennis Camps .....	6174
Salon.....	5770	Tennis/Pickleball Court Reservations,	
Security .....	5101	Lessons/Clinics .....	5847
Seven Falls (Seasonal).....	6700	Transportation (Off Property) .....	4769
Shipping (Incoming/Outgoing) .....	5859	Valet Vehicle Retrieval	
Shops		Main/South .....	5749
Base Camp.....	6129	West .....	6289
The Boutique at The Broadmoor.....	5860	Wake-up Calls (Operator) .....	Dial 0
Broadmoor Golf Shop.....	5790		

## INTERNET SERVICES

### WIRELESS INTERNET

Wireless internet is included in your daily resort charge for guest rooms and most public areas. The network name is broadcast as "Broadmoor" and should be viewable as an available connection on your device.

If you are a part of a group that has purchased an internet package and have an Access Code, connect to the "Broadmoor Meeting" network name.

Once connected to either network, you will need to open an internet browser. Your browser should be redirected to our wifi login page in order to accept our terms of service. Follow the on screen instructions to complete your connection to the internet.

Wired and wireless high-speed internet access up to 20MB.

### WIRED INTERNET

Wired internet is available upon request during hours of IT Support, 6:00 am to 10:00 pm.

### TECHNICAL SUPPORT

For more information or technical support - Dial 4840

The Broadmoor is not liable for any issues that may arise with your computer while using this service.