

## DAILY RESORT CHARGE

In an effort to add value and simplify incidental charges encompassing a number of services, offerings and activity access, a daily resort charge of \$42.00 per room, plus taxes will be added to your account daily. The Daily Resort Charge includes:

- Wired and wireless high-speed internet access up to 20MB
- Local and toll free calls up to one hour
- Online access to over 7,000 newspapers and magazines
- Complimentary notary service by appointment. Touch "0" to arrange
- Unlimited access to our Fitness Center
- Two daily group fitness classes: Early Bird Aquatics and Yoga
- All incoming faxes
- Resort and activity shuttle service to Cheyenne Mountain Zoo, Starsmore Visitor and Nature Center, The Broadmoor World Arena, and The Broadmoor Seven Falls
- Two complimentary bottled waters per room
- Admission to movies and select matinees in The Little Theatre
- Art and History Tour: Tuesday, Thursday, and Saturday at 10:30am
- Golf Clinic: Tuesday, Thursday, and Saturday at 3:00pm (Seasonal)
- Complimentary access to the Colorado Golf Hall of Fame
- Tennis Round Robins: Wednesday and Saturday at 4:00pm (Summer); Friday at 5:00pm in the Tennis Bubble (Spring/Fall/Winter)
- One-hour use of paddle boats (Seasonal)

## SMOKE-FREE ROOMS

All sleeping rooms, including balconies and patios, are smoke-free. A \$250 deep cleaning fee will be assessed for not adhering to this guideline.

## DIAL 5100 FOR EMERGENCIES

For emergencies, dial 5100 on any in-room or house phone. Security will coordinate the appropriate response by police, fire, or ambulance services. If you dial 911 from your telephone in an emergency, it is recommended to stay on the line with the 911 Operator to share critical information until they have arrived to your exact location.

## CREDIT POLICY

The following credit cards are accepted at The Broadmoor: The American Express Card, DiscoverCard, MasterCard, VISA, Diner's Club, China Union Pay, Carte Blanche, and Japanese Carte Blanche.

## ROOM # \_\_\_\_\_



3/24

## DINING AT THE BROADMOOR

Restaurant hours and options may vary. Please contact Central Concierge at Ext. 3999 for reservations and availability.

### 1 PLAY AT THE BROADMOOR

PLAY offers a distinctly fun environment to dine and bowl with your family while at The Broadmoor. The menu is comprised of old favorites and adventurous new offerings for the sports bar and gastropub enthusiasts. Adults can enjoy nostalgic cocktails, Colorado microbrews, wines, spirits, or an adult milkshake while watching sports at the bar. *Broadmoor West Tower Corridor. Ext. 5796*

### 2 RISTORANTE DEL LAGO

Inspired by the finest culinary regions of Italy, experience authentic Italian dining. *Broadmoor West Lobby. Ext. 5774*

### 3 NATURAL EPICUREAN (Seasonal)

Wholesome, healthy, natural, and organic cuisine. Enjoy fresh, cold pressed juices, and entree selections featuring a wide variety of vegan, vegetarian, and gluten-free options. *Broadmoor West Lobby. Ext. 5736*

### 4 LAKE TERRACE POOL CAFÉ (Seasonal)

Relax and partake in a lighter fare menu, including summer libations and non-alcoholic refreshments. *Broadmoor Lakeside Pool. Ext. 6280*

### 5 SUMMIT

A Contemporary American Brasserie. Summit features a vibrant menu complemented by a sommelier-led world wine and cocktail program in a refined and elegant atmosphere. *Broadmoor Event Center. Ext. 5896*

### 6 GOLDEN BEE

Visit the Golden Bee to enjoy famous fish and chips, along with a variety of gastropub favorites. *Behind the International Center. Ext. 5776*

### 7 THE GRILLE (Seasonal/Exclusive for Overnight Guests and Members)

Welcoming back some of The Broadmoor's favorite offerings in a spectacular setting. The Grille boasts an abundant menu of American grill favorites, to be savored with the breathtaking mountain views. *Broadmoor Golf and Spa Building, Lobby Level. Ext. 5782*

### 8 THE HOTEL BAR

Select from a tempting menu of appetizers, microbrews, wines by the glass, and other libations. *Broadmoor Main Mezzanine. Ext. 6305*

### 9 LAKE TERRACE DINING ROOM

Featuring a classic, daily breakfast, this venue is the perfect place to start your morning, as well as enjoy select seasonal dinner offerings. *Broadmoor Main Mezzanine. Ext. 5771*

### 10 CAFÉ JULIE'S

Café Julie's has been reimagined at Broadmoor Main, with a breathtaking design reminiscent of the finest classic Parisian Patisseries. Gather for signature coffees and breads or savor exclusive handmade sweets from the cafe's chocolate shop. *Broadmoor Main Lobby. Ext. 5808*

### 11 LA TAVERNE

One of the most legendary steakhouses in Colorado. Savor the finest selection of hand-cut prime steaks, chops, and prime rib, along with an enticing raw bar with fresh shellfish. *Broadmoor Main Lobby. Ext. 5772*

### 12 RESTAURANT 1858 (Seasonal)

While visiting The Broadmoor Seven Falls, enjoy our Colorado-inspired Wilderness Dining Experience. *Paid admission to Seven Falls is required. Ext. 6758*

## SERVICES

### CONCIERGE

The Concierge offers personal assistance with sightseeing, recreation, dining, and any special requests. *Broadmoor Main Mezzanine and Broadmoor West Lobby, Ext. 3999*

### CHILDCARE SERVICES

*Broadmoor Nannies* offers in-room babysitting services, as well as a Bee Bunch childcare program. *Ext. 5724*

### FEDEX BUSINESS CENTER

Premium printing, copying and binding, computer access, signs and graphics, shipping and a full range of business solutions are available in the FedEx Business Center. *Broadmoor Main Lobby, Ext. 5469.*

### OUTGOING SHIPPING

Outgoing shipping services and packaging supplies available through the FedEx Business Center. *Broadmoor Main Lobby, Ext. 5469*

### IN-ROOM SAFE

For the protection of your valuables, a safe is located in the closet of all guest rooms.

## HOW TO USE VIDEO EXPRESS CHECKOUT

**Checkout time is 12:00 noon**

To avoid any unnecessary delays upon your departure, we invite you to use our Video Express Checkout. This service is available from 5:00am-12:00pm on your day of departure.

To use the Video Express Checkout, from your television, press the menu button on the TV remote, select Guest Services, then Account & Checkout. Follow the remaining prompts to complete the process. A copy of your itemized bill will be emailed to you automatically. If you require a Bellman to assist with luggage, dial 5110 for Broadmoor Main, 5111 for Broadmoor South, or 5112 for Broadmoor West. After you have completed the checkout, please be aware that your in-room phone will no longer have access to incoming/outgoing local and long-distance calls.

Voicemail checkout is available until 12:00 noon on your scheduled day of departure by dialing 688 from your guest room phone.

## ALTITUDE CAUTION

For your safety and comfort, you are reminded that The Broadmoor is just over 6,200 ft. above sea level. Exercise may cause shortness of breath and exposure to the sun is intense. Sun protection is advised even in the winter; this is especially important for young children and infants. Increased intake of water is highly recommended.

## LOUNGES & ENTERTAINMENT

### THE HOTEL BAR

Select from a tempting menu of appetizers, microbrew beers, wines by the glass, and other libations. *Broadmoor Main Mezzanine. Ext. 6305*

### LA TAVERNE

Enjoy classic cocktails in a traditional steakhouse atmosphere. *Broadmoor Main Lobby. Ext. 5772*

### THE GRILLE (Seasonal/Exclusive for Overnight Guests and Members)

An unparalleled cocktail program as extensive, and expansive, as the views. *Broadmoor Golf and Spa Building. Ext. 5782*

### BAR DEL LAGO

With Cheyenne Lake and Broadmoor Main in view, enjoy specialty libations, casual dining surrounded by a warm Italian ambiance. *Broadmoor West Lobby. Ext. 5541*

### PLAY AT THE BROADMOOR

Family entertainment includes bowling, shuffleboard, foosball, and billiards along with adult and youth libations. *Broadmoor West Tower Corridor. Ext. 5796*

### GOLDEN BEE

The Broadmoor's reconstructed 19<sup>th</sup> century British Pub, where 1/2 yards of ale have stood the test of time, enjoy a pint from an array of local crafted beers, a fine single malt scotch or one of our classic liquor coffees. *Behind the International Center. Ext. 5776*

### SUMMIT LOUNGE

Creative drinks, extensive wine list, and a "Small Bites" menu in a contemporary, comfortable atmosphere. *Broadmoor Event Center. Ext. 5896*

## IN-ROOM DINING AVAILABLE

In-Room Dining at The Broadmoor offers a variety of menu options including upscale wines and beverages. Please reference the In-Room Dining Menu for selections. *Ext. 5120 (Main) or Ext. 5122 (West)*

**Throughout property, we have implemented a 20% service charge in each of our dining outlets for convenience. A 10% service charge has been implemented for over-the-counter service at Natural Epicurean and Café Julie's. Any additional gratuities will be at your discretion.**

**For the safety and security of our guests, no outside food and beverage deliveries from local restaurants or meal courier services are permitted. Please enjoy the variety of Broadmoor eateries on site, along with In-Room Dining. Concierge remains available to assist with any of your dining needs. Ext. 3999**

# THE BROADMOOR GUEST GUIDE



## RECREATION

### THE BROADMOOR BASE CAMP

Find all that you need to complement your stay at The Ranch at Emerald Valley, Cloud Camp, Fly Fishing Camp, and Fly Fishing School. *Broadmoor South. Ext. 6129*

### BROADMOOR OUTFITTERS

The ultimate Colorado experiences await you at Broadmoor Outfitters; including: Falconry, Guided Mountain Biking, Guided E-Biking, Bike and Equipment Rentals, Guided Hiking, Rock Climbing, Wild West Adventures, Paintball and Stand Up Paddle Boarding. Perfect for those seeking unique memories! *Check-in kiosk located in the East Lot, across from The Golden Bee. Ext. 6168*

### THE BROADMOOR SOARING ADVENTURE

High above "The Grandest Mile of Scenery in Colorado", a thrilling adventure is waiting to take your breath away. Ten zip lines range in distance from 250 feet to 1,800 feet, moderate hiking, two 200-foot suspension bridges, and a controlled 180-foot rappel to the canyon floor of Seven Falls. *Check-in kiosk located in the East Lot, across from The Golden Bee. Ext. 6167*

### LAKESIDE POOL & SPA POOLS

Lakeside Pool and whirlpools open seasonally. *Ext. 6280. Indoor Spa Pool, outdoor lap pool, and whirlpool open year-round. Ext. 5562*

### FITNESS CENTER

Fitness classes, personal training, and private assessments are available, plus a fully equipped cardio and resistance fitness center. *Broadmoor Golf and Spa Building, 2<sup>nd</sup> Floor. Ext. 5882*

### GOLF

Enjoy championship golf at The Broadmoor. *Broadmoor Golf and Spa Building, Lobby Level. Ext. 5790*

### THE LITTLE THEATER

Featuring nightly movies and select matinees. *Broadmoor Main Lobby. Ext. 3999*

### PADDLE BOAT AND SPECIALTY BOAT RENTAL (Seasonal)

Paddle boats and specialty boats reminiscent of the 1920s are available during the summer season. *Lakeside Pool. Ext. 6280*

### SPA AND SALON

Experience the Forbes Five-Star Spa at The Broadmoor. We provide a full circle of wellness, partnering with environmentally conscious companies, blending our menu with vegan-friendly and gluten-free options. *Broadmoor Golf and Spa Building, Salon - 2<sup>nd</sup> Floor, Spa - 3<sup>rd</sup> Floor. Ext. 3999*

### TENNIS AND PICKLEBALL

Rated among the top twenty greatest tennis resorts in the country by *Tennis Magazine*, The Broadmoor Racquet Club features five beautifully landscaped courts along with three Pickleball courts. *Broadmoor Golf and Spa Building. Ext. 5847*

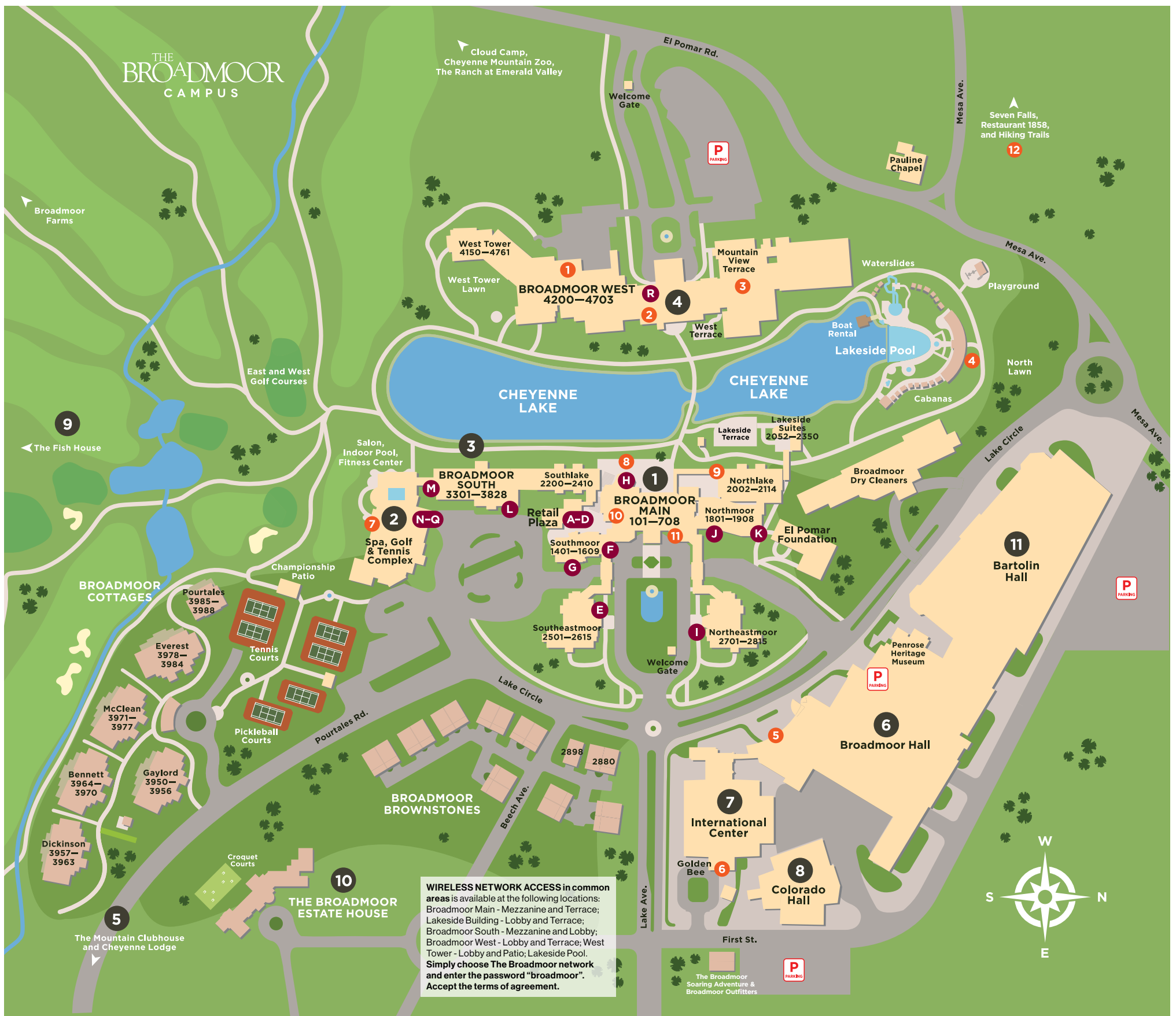
## ONLINE NEWSPAPERS

Enjoy over 7,000 current newspapers and magazines on your tablet or smartphone during your stay. To enjoy these offerings:

- Connect to The Broadmoor Wi-Fi Network\*
- Download the PressReader app from your app store
- Launch PressReader, pick your title and enjoy reading!

\*If you are using a laptop, please visit [www.pressreader.com](http://www.pressreader.com) and enjoy the same experience.





**WIRELESS NETWORK ACCESS** in common areas is available at the following locations: Broadmoor Main - Mezzanine and Terrace; Lakeside Building - Lobby and Terrace; Broadmoor South - Mezzanine and Lobby; Broadmoor West - Lobby and Terrace; West Tower - Lobby and Patio; Lakeside Pool. Simply choose The Broadmoor network and enter the password "broadmoor". Accept the terms of agreement.

## THE SHOPS AT THE BROADMOOR

Please inquire about shop hours with the Concierge at Ext. 3999

### A. PETER MILLAR SHOP

Founded in 2001 with a single cashmere sweater, Peter Millar has grown into a premium menswear lifestyle brand featuring casual sportswear, and luxury/performance golf attire. *Retail Plaza. Ext. 6380*

### B. THE BROADMOOR JEWELRY A LA MODE

Fashionable and in-style jewelry created by world-renowned designers. *Retail Plaza. Ext. 5761*

### C. THE BROADMOOR JEWELRY COMPANY

Featuring renowned designers Roberto Coin, Marco Bicego, Mikimoto, John Hardy, Pesavento, Temple St Clair, Penny Preville, Mizuki, Birks Group, and many more. *Retail Plaza. Ext. 5760*

### D. THE GREAT REPUBLIC

Purveyors of vintage flags, period wall maps, rare books, and historical Americana, as well as made-in-America handcrafted goods and luxury gifts. *Retail Plaza. Ext. 6157*

### E. THE BOUTIQUE AT THE BROADMOOR

The Boutique featuring designer lines by Derek Lam, Trina Turk, Johnny Was, Kate Spade, Lululemon, Michael Stars, Lilla P, Vince, Habitat and more! Gift and accessory lines by MacKenzie Childs, Nest Candles, Hobo, Marjorie Baer, and Uno de 50. Don't miss this unique shop with fabulous fashions and interesting gifts! *Southeastmoor Building. Ext. 5860*

### F. YARID'S SHOES

Finest collection of women's, men's, and children's footwear. Luxury handbags and accessories also featured. *Southmoor Building. Ext. 5840*

### G. THE BROADMOOR WESTERN AND WILDLIFE GALLERY

Through the work of our nationally renowned and regional artists, this gallery focuses on the culture of the West. *Southmoor Building. Ext. 5764*

### H. SIGNATURE SHOP

The Broadmoor's own branded selection of gifts and apparel. *Broadmoor Main, Lobby Level. Ext. 5740*

### I. STRATA

Showcasing furniture, lighting, and home accessories that combine premium hardwoods with hand-forged steel by America's top blacksmiths. *Northeastmoor Building. Ext. 6154*

### J. GIBSON'S MINERAL GALLERY

A memorable experience for Broadmoor guests of all ages, Gibson's celebrates the beauty and wonder of minerals and fossils from around the world. *Northmoor Building. Ext. 6153*

### K. THE BROADMOOR TRADITIONAL GALLERY

Emphasizing timeless work in a variety of themes, subjects, and media. *Northmoor Building. Ext. 5744*

### L. RUTLEDGE'S AT THE BROADMOOR

Since 1967, Colorado Springs' finest men's store features Brioni, Oxxford, Robert Graham, Robert Talbot, Zanella, Bill's Khaki, St. Croix, Gitman, Remy, Lone Pine, Gravati, Allen Edmonds, and Alden shoes. *Retail Plaza. Ext. 5751*

### M. BASE CAMP

#### The Broadmoor Wilderness Experience Shop

From signature apparel and gifts to outdoor equipment, Base Camp offers premier merchandise to support your outdoor adventures. Featuring notable brands such as Kuhl, Helly Hansen, Faherty, and Patagonia. *Broadmoor South. Ext. 6129*

### N. FITNESS SHOP

Featuring fitness apparel, accessories and nutritional drinks. *Broadmoor Golf and Spa Building, 2<sup>nd</sup> Floor. Ext. 5882*

### O. THE BROADMOOR GOLF SHOP

Golf apparel and accessories for men and women. The Broadmoor Golf Shop has been ranked in the top 100 golf shops every year since 1998. *Broadmoor Golf and Spa Building, Lobby Level. Ext. 5790*

### P. SALON SHOP

Featuring mineral makeup, hair and nail care, along with gift items. *Broadmoor Golf and Spa Building, 2<sup>nd</sup> Floor. Ext. 5671*

### Q. THE BROADMOOR RACQUET SHOP

This award-winning shop features Tennis, Pickleball, and fitness apparel, footwear, equipment and accessories. *Broadmoor Golf and Spa Building, Lower Level. Ext. 5847*

### R. THE BROADMOOR SHOP

Men's and ladies' specialty apparel, distinctive accessories, hats, sundries, and gifts. Don't miss the Children's Collection featuring fun fashions, toys, books, games, and gifts for children and teens. *Broadmoor West, Lobby Level. Ext. 5742*

## CONFERENCE & MEETING SPACE

### 1 BROADMOOR MAIN

#### Lobby

The Little Theatre

#### Mezzanine

Sun Lounge, Center Lounge, Pompeian Room, Main Ballroom, Pourtales Library, Lake Terrace Dining Room, Fountain Room, Crystal Room, Lakeside Terrace

#### El Pomar Building

El Pomar Room

### 2 BROADMOOR GOLF CLUB

#### Lobby

Championship Patio, Colorado Golf Hall of Fame

#### Mezzanine

Judy Bell Reception Foyer, Donald Ross Room, Robert Trent Jones Room, Dow Finsterwald Room

### 3 BROADMOOR SOUTH

#### Mezzanine

Fanny Room, Remington Room, Schreyvogel Room, Russell Boardroom, South Terrace

#### Ninth Floor

Penrose Room

### 4 BROADMOOR WEST

#### Lobby

Delano Room, Ufer Room, McGrew Room, Rocky Mountain Ballroom, Mountainview Terrace, West Ballroom, West Terrace

#### Lower Level

Academy Room, Bailey Room, Bee Bunch, Carnation Room, Cascade Room, Champions Room, Cheyenne Mountain Room, Cripple Creek Room, Divide Room, Louis Stratta Room, Prohibition Room

#### West Tower Lobby

Gaylord Boardroom

### 5 CHEYENNE LODGE & MOUNTAIN CLUBHOUSE

### 6 BROADMOOR HALL (Lower Level Parking Garage)

### 7 INTERNATIONAL CENTER

### 8 COLORADO HALL

### 9 THE FISH HOUSE

### 10 THE BROADMOOR ESTATE HOUSE

### 11 BARTOLIN HALL